

COMPLETED – SYSTEM ENHANCEMENTS

As of October 2021

More than 165 enhancements have been made to the system since its implementation in March 2021. The list below provides details of the key projects completed to date.

Project	Description	Category
Notification service on the PlanSA public register	Ability to sign up to be notified when applications are lodged.	Regulatory compliance
Public notification solution	Complete rework of the existing public notification process interface and system.	User experience
Clock adjustments to Development Application records due to COVID lockdowns	Addition of assessment days to application clocks for the period of lockdown.	Regulatory compliance
Financial year fee updates	Indexation of fees for the financial year.	Regulatory compliance
Data Edit Mode - Part 1	Ability for a user to make changes to an application without involvement from the Service Desk.	User experience
Code Amendment - Part 1	System support for the Code Amendment process.	Regulatory compliance
Reporting updates	Improvements to the way data is shared via the reporting functionality in the PlanSA system.	User experience
Home Builder Development Application process	Workflow process to manage applications as part of the Home Builder Grants Program.	Regulatory compliance
Urban Tree Canopy Offset Scheme	Ability to acknowledge scenarios where the offset scheme is applicable.	Regulatory compliance
Additional Code Snapshots	Provide the relevant Code policy at the correct time during the assessment of an application in the DAP system.	Regulatory compliance
DAP Help Links	Providing users further assistance in understanding the PlanSA system interface.	User experience
Section 7 Report updates	Provision of correct and relevant information when a Section 7 data extract is generated.	Regulatory compliance
Inspection Report updates	Improved user ability to understand inspection requirements.	User experience
Allocated Applications Report updates	Improvements to ensure application numbers and allocated applications are clear.	User experience
Public Notification Signage Report updates	Updates to the sign required on the subject land for notification purposes.	Regulatory compliance

Project	Description	Category
Accredited Professional charging compliance fees	Enabling an accredited professional to be able to raise compliance fees within the PlanSA system.	Regulatory compliance
Relevant Authority updates	Updates to which relevant authority is connected to an application depending on the category of assessment.	Regulatory compliance
Minor Variation option to skip Planning Consent	Option for a user to choose if a minor variation request requires consideration by the Planning Consent authority or just the Building Consent Authority.	Regulatory compliance
Show the Relevant Authority which document types are visible to an Applicant	Providing clarity that some documents are visible to an applicant.	User experience
Hide superseded documents	Removes documents that have been superseded from being visible by default.	User experience
Zoning Report updates	Provides a system user better clarity around what zones an application is located within.	Regulatory compliance
Development Application public register updates	Replaces the development description entered by the applicant during submission. New description includes Nature of Development and a Date Range search.	User experience
Capture transitional consent authority	Ability to enter the previous consent authority to enable the current authority to be listed on a Decision Notification Form generated from the PlanSA system.	Regulatory compliance
Building Notification updates	Increases capabilities within the system to record notifications accurately and act upon these accordingly.	Regulatory compliance
Fee advice and tax invoices attached to invoice contacts	Provides better usability to enable users to pay a fee advice without logging into the system.	User experience
Notification process	System fixes to support the notification process.	User experience
Building Work Description is optional	Reduces the amount of input required from a relevant authority.	User experience
Download multiple documents	Provides functionality to download multiple documents at once.	User experience
Accredited Professional updates for renewal fees	Improved user process to renew accreditation.	User experience
Council Receipt and Refunds Report updates	Improves user ability to report on what payments and refunds have been undertaken from a council reporting perspective.	User experience
Dashboard updates to reflect additional information	Provides a user with additional information relating to the assessment of an application and any outstanding tasks.	User experience
Transitional application process improvements	Additional functionality to be able to address transitional application nuances	User experience