

# IN-PROGRESS – SYSTEM ENHANCEMENTS

As of October 2021

**A broad suite of projects are currently underway and due for completion by the end of 2021.**

Project	Description	Category
Public Notification System - Part 2	Fixes and improvements to the system to ensure edge cases are covered with functionality.	User experience
Data Edit Mode - Part 1	Users have more control over their application including the ability to make changes without requiring input from the service desk.	User experience
Database optimisation project	Technical optimisation of the database to improve search performance and dashboard views.	System stability
User activity audit	Audit of cyber security related user activity audit to ensure system usage is consistent with expectations and within IT security controls for the state-wide government system.	Cyber Security
Technical platform (Appian) upgrade	Software platform upgrade to ensure stability and reduce cyber security risks. Also supports and follows industry-wide best practice for long term maintenance.	System stability
Business continuity plan solution (DALite)	The Development Application Lite system (DALite) will serve as a 'read only' access point for council staff as well as providing long-term archiving requirements. Also, as an additional system it will ensure a level of business continuity should the primary system become unavailable.	System stability
Parent-Child Title	Facilitates the reallocation of an application(s) between new locations once a certificate has been created and the previous location has been removed. This will enable an application(s) to be returned on Section 7 searches for newly created properties.	Regulatory compliance
Building Consent Fees	Ability to calculate building consent fees based on the individual value of the building work components; e.g. \$1000 for a verandah and \$150,000 for the dwelling – rather than against the total development cost.	Regulatory compliance
Land Services SA - Titles office	Improve integration with LSSA systems to ensure the land division process is supported across organisations and quality of service is maintained.	Regulatory compliance

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Certificate of Occupancy (CoO) - Part 1	Updates to the workflow for a Certificate of Occupancy process.	Regulatory compliance
KPI Dashboard on the PlanSA portal	An all-access interactive and visual representation of the new planning system's key performance statistics.	Regulatory compliance
Disaster Recovery Testing	To ensure system recovery solutions are in line with business expectations.	System stability
Security User Profiles	Enhance security profiles and settings across the PlanSA system to reduce cyber security risks by adding more security controls around data access and updates to specific relevant authority users.	Cyber Security
Section 7 - Part 1	Removal of the Planning and Design Code query and updates to the data service to allow the return of more reliable overlay data for heritage questions.	Regulatory compliance
Development Activity Tracker	Interactive tool which enables users to engage with development occurring around them.	User experience