

PLANNED – SYSTEM ENHANCEMENTS

As of October 2021

The following projects are planned for completion by mid-2022.

Project	Description	Category
Data Edit Mode - Part 2	Review of system data that requires amendments by PlanSA staff rather than a user.	User experience
Additional payment options	Enable electronic fund transfer based payment options for larger payment amounts which are limited when paying via credit card.	User experience
Reporting and Monitoring	Improve system level reporting and monitoring required to enhance PlanSA's proactive monitoring capability including analysis of any system and cyber security incidents.	System stability
Crown assessment process	Creation of a Crown assessment process within the PlanSA system.	User experience
Fast track development application process	Create a workflow process to reduce data entry and speed up certain application types.	User experience
Lodgement fee on submission	Payment of the base prescribed fee for lodgement on application submission.	Regulatory compliance
Certificate of Occupancy (CoO) Update	Full review of the CoO workflow with stakeholders to ensure the process is improved and fit for purpose.	Regulatory compliance
Inspections	Improvements to the process of managing an inspection during a project's construction phase.	Regulatory compliance
Dashboard Usability	Improve dashboard views based on feedback from system users.	User experience
Section 7 - Part 2	Updates to underlying spatial data which is used to return information for Section 7 searches.	Regulatory compliance
Automatic Mutual Recognition	Update to the system which manages accreditation of professionals.	Regulatory compliance
Technical Numeric Values (TNV)	Improve the Technical Numeric Values update process to reduce manual handling of TNV datasets.	User experience

Heads of Planning and Heads of Building Reference Groups will determine the prioritisation of the above projects to achieve quality outcomes and the delivery of results. An updated list of planned enhancements will be published in early 2022 with projects to be delivered in Q1 and Q2.