How to… Resolve a consent inconsistency



Background

On determining an inconsistency within the granted consents, the relevant authority that granted the last consent, e.g. Building Consent, receives an email advising the development application has been marked inconsistent along with details of what will need to be resolved before the development approval can proceed.



Included instructions

- Locate the application consent
- Review the inconsistency details
- <u>Resolve inconsistency</u>
- Supersede the 'old' stamped plans

Related Instructions

Available from the PlanSA Support Library – Issue Development Approval page.

• Guide – Issue Development Approval

Before you begin

Log in to the ePlanning system, the Assessments dashboard will display.





Locate the application consent

- 1. Search for the application by the **ID** number.
- 2. Uncheck the **Assigned to me only flag** to view all applications.
- 3. Click on the **application** record (not ID) to view the status details.
- 4. Click on the consent item with the status: 'Pending resolution of inconsistency'.

	ION (14)	SESSMENT IN D	POGRESS (5)	WAITING (2)			PLUL				
results for Assigned to	r: "2100225 me only	54"					DUIL			0	Help for this section
D ↓	Owner		Location		N	ature of Developme	ent	Relevant Authority	Lodged	Status	Days
21002254	T Testfour		2 LAUREL TC	E ROBE SA 527	'6 Te	est Release 2.31		Accredited ProfTraining Ind ACP Org	- 16 Mar 2021	Awaiting consist review	ency 📀 -
TATUS DETAIL	CONTACT	SUMMARY		Applic	ation 210	02254					
				Planning	consent			Not r	equired		
				Building	consent			Pendir	ng resolution of in	consistency	
				Verifical	ion			√ C	ompleted		
				Fee Pay	able			✓ P	ayment received 1	6 Mar 2021	
				Developr	nent approval			Pend	ing resolution of i	inconsistency	

Review the inconsistency details

5. Click on **Resolve Inconsistency** within the Consent screen.

Decision	Inconsistencies	Appeals	PLACE ON HOLD Related Actions	RESOLVE INCONSISTENCY
				Help for this section

6. Review the **inconsistency details** provided by the staff member shown under the '**Marked as inconsistent by:**'.

	Resolve Inconsistency
	Inconsistency Details: plans
********	Marked as Inconsistent by: Teamlead Testfour





Resolve inconsistency

As part of the process of resolving the inconsistency (as required), add and/or amend 'Conditions and Notes' and upload revised 'stamped plans'.

On resolving the inconsistency, the council issuing the development approval receives an email notification advising that the inconsistency has been resolved.

Inconsistencies resolved for application with ID 21002254

- 1. Use the **Notes** section to capture actions taken to resolve the inconsistency between the applicant and the relevant authority who granted planning consent.
- 2. Click on **Upload** to attach the revised stamped plans.
- 3. Drag-and-drop the stamped plan(s) into the **Drop files here** field.

Resolve Inconsistency						
Inconsistency Details:						
plans						
Marked as Inconsistent by:	💽 Open			×		
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Notes	Organize 🔻 New folder	Organize 🔻 New folder				
Contacted applicant and planning RA	Pictures	Name	Date modified	Туре		
		RFI Template	17/01/2020 3:36 PM	Microsoft Word		
	ANALYSIS	RFI Template-Assessment Stage	17/01/2020 3:38 PM	Microsoft Word		
	DESIGN Mockling	StampedSitePlan-21210	4/08/2020 9:26 AM	Microsoft Word		
Jpload Document		Statement Of Compliance	21/08/2020 8:59 AM	Microsoft Word		
	DOWNLOADS	Waste Water Plan	15/12/2020 4:29 PM	Microsoft Word 🗸		
Document Document	Catego DAP Assessment	v <		>		
UPLOAD Drop files here	ne File name: Stamp	edSitePlan-21210	✓ All Files	~		
t. Copy			Open	Cancel		





- 4. Categorise the stamped plans as follows:
 - **Document Category** = Plans
 - **Document Type** = Stamped Plans
- 5. Tick the checkbox to acknowledge 'Resolution of this inconsistency is complete'.
- 6. Provide details of how the inconsistency was resolved.
- 7. Click on **Submit** to complete the resolution action.

StampedSitePlan-21210			
DUCX - 209.42 KB	Plans	✓ Stamped Plans	•
UPLOAD Drop files here	Select One	▼ Select One	~

8. Click on **Ok, Continue** to acknowledge the 'DNF will be generated on submitting the form'.

Alternative: Click on **Cancel** to make further updates before submitting.



On returning to the Inconsistencies screen, a record of the resolution will be shown.

Building Consent for Development Application: 21002254										
Summary Documents	Fees RFIs Assess	ment Info Required Noti	fications Conditions and	Notes Clocks I	Decision Inconsistencies	Appeals	Related Actions			
< Development application 21002254										
Consent Affected	Date Made Inconsistent	Made Inconsistent By	Date of Resolution	Resolved By	Actions					
Building Consent (13617)	06/04/2021	Teamlead Testfour	06/04/2021	EPN TESTNINE	View					





Supersede 'old' stamped plans

- 1. Click on the **Documents** tab.
- 2. Click on the **Decision Documents** filter to locate the stamped plans.

Building Consent for Development Application: 21002254										
Summary Documents Fees	RFIs	Assessment Info	Requ	uired Notifications	Conditi	ons and Notes	Clocks	Decision	Inconsiste	encies
< Development application 21002	254									
Search by Name						Search	by Type		· · · · · · · · · · · · · · · · · · ·	
System Generated Emails		Snapshots		Invoic	es		Decision D	ocuments		Other
						Sector Contraction of the			********	

- 3. Locate and click on the **stamped plan record** (not the file name) to view the 'Superseded' option.
- 4. Tick the **Superseded** checkbox and then click on **Update Documents** to save.

HousePlans-72771.pdf	Stamped Plans	16 Mar 2021 17:44	*						
LetterForRelevantAuthorityReassigned-Application21002254-72757.pdf	Letter to Applicant	16 Mar 2021 17:35							
LetterForPlanningConsentNotRequired-Application21002254-72752.pdf	Letter to Applicant	16 Mar 2021 17:33							
				7 items					
Selected Document	and the second se	******							
Document Supe HousePlans-72771.pdf	ı t Superseded ☑ ns-72771.pdf								
Document Type Stamped Plans									
Date Created 16 Mar 2021 17:44									
Documents Updated UPDATE DOCUMENTS									