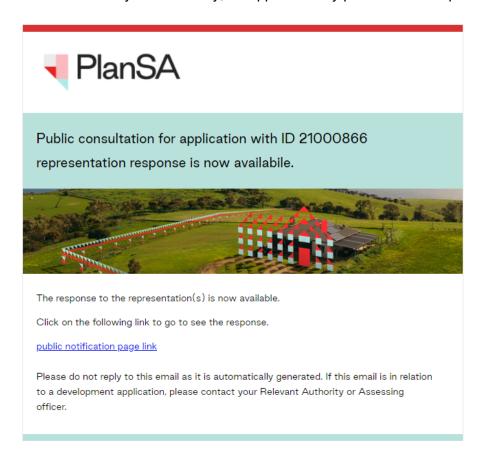
View and upload an applicant's response to representations





Background

An email notification is generated, when an applicant submits their response to representations electronically. Alternatively, an applicant may provide their response by post.



Included instructions

- Method 1 Online Response to Representations
- Method 2 Receive Postal Response to Representations
- Acknowledge the Response to Representation

Related Instructions

How to – Process an applicant's request for an extension of time to respond on representations

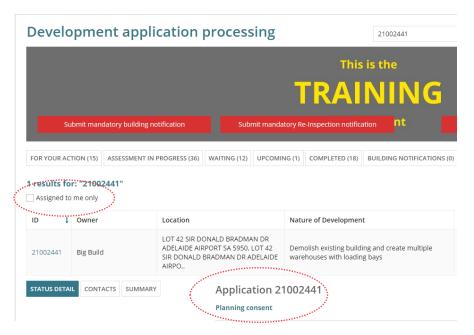
View and upload an applicant's response to representations



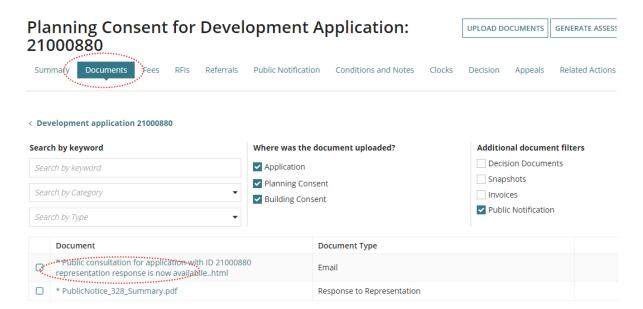


Method 1: Online Response to Representations

- 1. Search for the application using its **ID** number.
- 2. Uncheck the **Assigned to me only** box (as required).
- 3. Click on the **application** record (not the ID) to view the status details.
- 4. Click on Planning Consent.



- Select the **Documents** tab.
- Click on the Response to Representations document to download.



Government of South Australia Department for Trade and Investment

View and upload an applicant's response to representations



7. **Download** the file to view it on screen.

Open with preferred application

If you have followed the <u>Set a document to always open with a preferred application</u> instructions, the document will open immediately.



8. Once the response has been reviewed, and complete the instructions to acknowledge the Response to Representation.

3

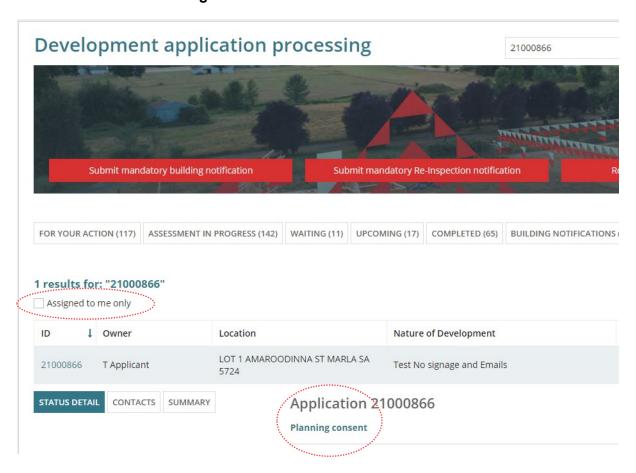
View and upload an applicant's response to representations





Method 2: Receive Postal Response to Representations

- 1. Search for the application using its ID number.
- 2. Uncheck the Assigned to me only box (as required).
- 3. Click on the **application** record (not the ID) to view the status details.
- 4. Click on the Planning Consent.



Select the **Public Notification** tab and then 'UPLOAD RESPONSE TO REPRESE...'

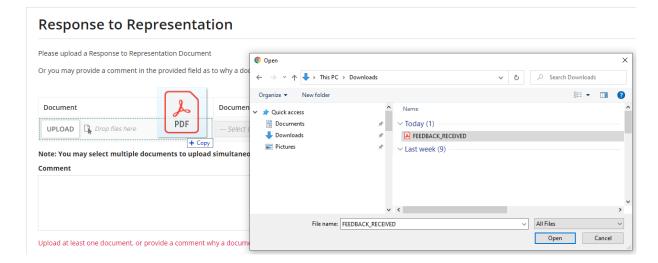




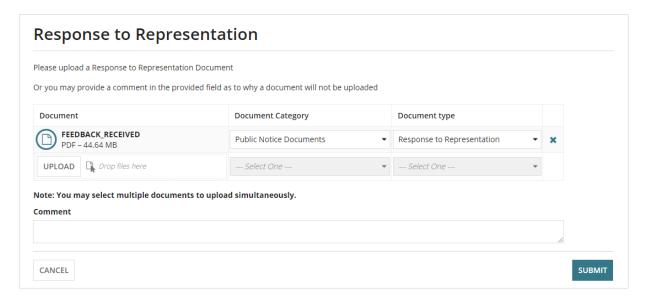




6. **Upload** the applicant's response from your computer using the drag-and-drop function into the **Drop files here** field.



- 7. The document is categorised as follows:
 - Document Category: 'Public Notice Documents'
 - Document Type: 'Response to Representation'
- 8. Click on Submit to complete.









Acknowledge the Response to Representation

1. Click on 'Acknowledge Response to RE...'



Once acknowledgement is complete, the associated task status within the **Public notification** section under the **Applicant response period** will update to 'Completed' (indicated by a tick).

