

# ENGAGEMENT PLAN

## River Murray Flood Resilience Code Amendment

Initiated by the Chief Executive of the Department for Trade and Investment  
(the Designated Entity) on 24 May 2023

### Contact details

PlanSA

Email: [plansa@sa.gov.au](mailto:plansa@sa.gov.au)

Phone: 1800 752 664

[www.plan.sa.gov.au](http://www.plan.sa.gov.au)

## Background information

In mid-2022 unprecedented rainfall in the eastern states on already heavily saturated catchments led to the significant flooding of the River Murray. By December 2022, the waters had reached South Australia, causing widespread floods through the Murraylands and Riverlands.

A high number of both private and public levees along the River Murray breached in early 2023, causing additional inland flooding.

State Government modelling estimates 3,200 dwellings and businesses were inundated, with the majority requiring significant repair or complete rebuild.

Lucrative primary producing areas and their irrigation and agricultural infrastructure were also devastated by the flood and public infrastructure such as roads, footpaths, parks and reserves also require construction and re-establishment.

While the South Australian Government has implemented a number of initiatives to assist impacted communities in the flood recovery process, it is critical to ensure that residents can rebuild their houses more resilient to future hazard risk.

The Department for Trade and Investment – Planning and Land Use Services (PLUS) is the primary custodian of the State’s planning system. PLUS, has worked alongside councils impacted by the flood waters, the Department for Environment and Water (DEW) and the Environment Protection Authority (EPA) to identify how the Code could be improved to assist in mitigating future flood risk.

In addition, the Hon. Nick Champion, Minister for Planning, initiated the Flood Recovery Housing Round Table in February 2023, with a focus on working with the housing and construction sector to understand and address challenges for the rebuild effort.

A range of planning policy amendments have been identified to provide better guidance for impacted communities to rebuild more flood-resilient development.

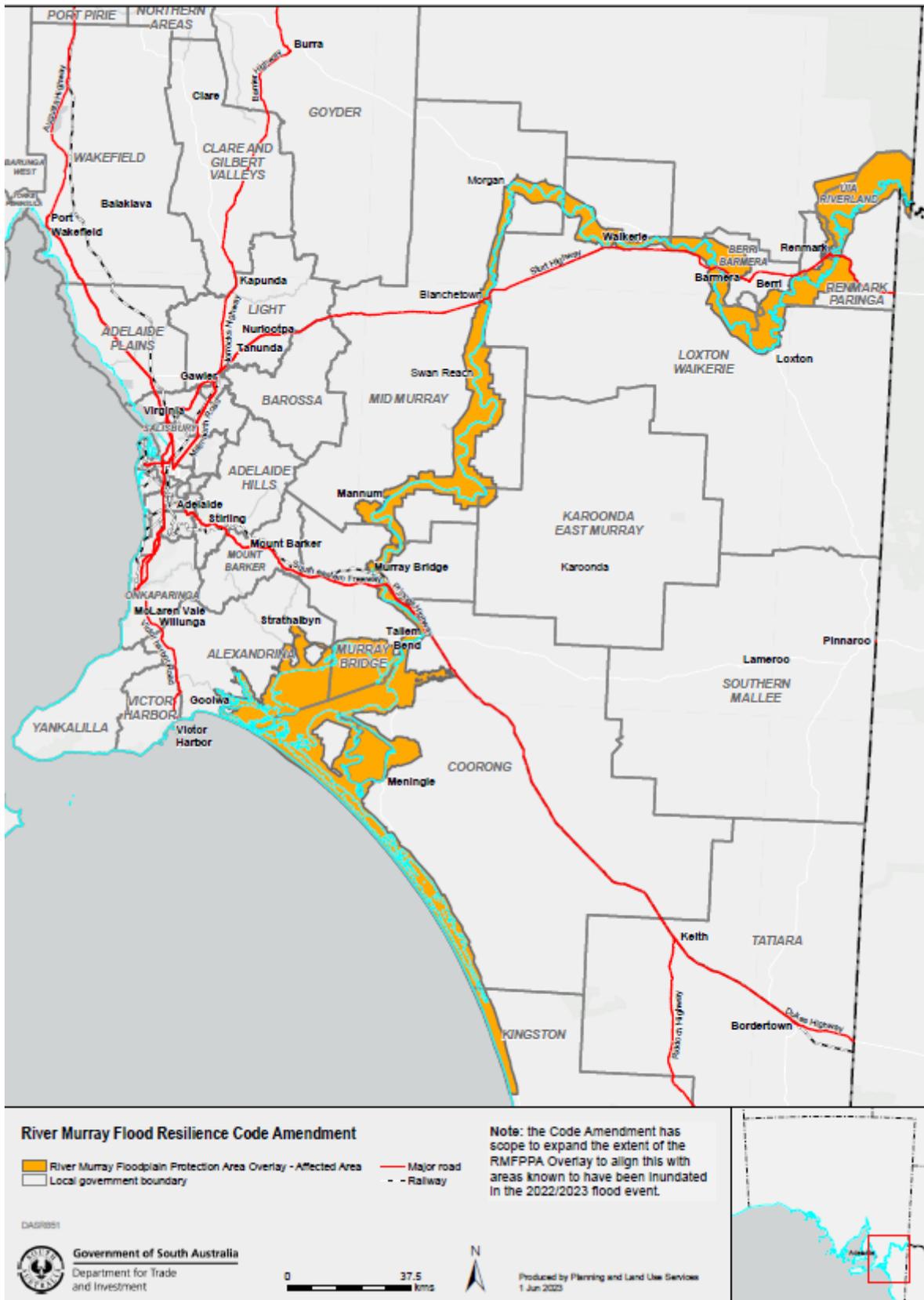
To this end, the Chief Executive of the Department for Trade and Investment has, with the approval of the Minister for Planning, initiated a Code Amendment in accordance with Section 73(2)(b) of the *Planning Development and Infrastructure Act 2016*. The amendment proposes:

- more transparent and accessible finished floor levels to mitigate inundation in future flood events
- greater flexibility in building height allowances
- updated policy regarding design techniques and building materials for underfloor structures
- streamlining assessment pathways for sheds, outbuildings and ancillary development.
- rezoning of established shack settlements into a more appropriate zone

The Code Amendment is led by the Chief Executive of the Department for Trade and Investment pursuant to section 73(2)(b)(i) of the *Planning, Development and Infrastructure Act 2016*.

The Act provides the option of a Code Amendment coming into effect upon commencement of community engagement (what the Act terms ‘early commencement’). It is intended that this option be employed in respect of this initiative given that development applications proposing redevelopment have begun to be lodged and the associated imperative to update planning policy that recognises the lessons learnt from the recent flood to empower a build back better outcome.

Figure 1 shows the area that is affected by the Code Amendment



## Stages of engagement

Key stages of engagement are:

1. **February-May 2023:** Targeted engagement with key stakeholders to develop a draft River Murray Flood Resilience Code Amendment based on the latest flood data, needs of those affected and of the councils impacted.
2. **Late June – late August 2023:** Broad engagement to raise awareness of the draft Code Amendment and its immediate effect, and to gather community and broader stakeholder feedback on the draft Code Amendment to ensure the opportunity for all ideas and concerns to be heard and considered in finalising the River Murray Flood Resilience Code Amendment for consideration by the Minister.
3. **October 2023:** Raising awareness of the final River Murray Flood Resilience Code Amendment, if approved by the Minister, and providing information to enable affected community and industry to comply, and close the loop on the engagement process.

## Engagement already undertaken

### Flood Recovery Housing Round Table

The Minister for Planning convened the Flood Recovery Housing Round Table with the construction and building sector to discuss issues facing recovery and reconstruction and seek government and industry agreement on a pathway forward to address them. The round table includes representatives from the Master Builders Association, Housing Industry Association, Urban Development Institute Australia, Property Council, unions, local government and relevant state agencies.

The first meeting was held in February 2023, and discussed matters relating to planning approvals, planning policy improvements, insurance audits, certification of building works, regional supply chain and capacity issues. Actions from the first meeting included:

- compiling spatial data about flood extent, zoning and tenure (freehold versus Crown lease)
- identifying planning policy improvements and exploring development assessment support for local impacted councils.

Discussions at the Round Table will continue as River Murray communities rebuild, with the terms of reference in place until December 2023.

### Engagement with councils – River Murray Flood Planning and Building Group

In February 2023, PLUS convened the first meeting of the River Murray Flood Planning and Building Group, comprised of representatives from all impacted councils, Murraylands and Riverlands Local Government Association, DEW, EPA and the Murraylands and Riverlands Landscape Board. The Chief Executive of the Murraylands and Riverlands Local Government Association also attended the first meeting.

A number of improvements to the planning system to mitigate future flood risk and support councils as they rebuild their communities were discussed. With input from these councils, PLUS identified the following improvements:

- finished floor levels for dwellings and other valuable buildings to mitigate risk of inundation in future flood events,
- greater flexibility in building height allowances,

- updated policy regarding building materials and underfloor structures,
- updated policy regarding design techniques and building materials for underfloor structures,
- streamlined assessment pathways for sheds, outbuildings and ancillary buildings, and
- identifying established shack settlements to be rezoned to the Rural Shack Settlement Zone.

In addition, guidance material to help navigate the planning and building process post flood was prepared.

The River Murray Flood Planning and Building Group met monthly from February to June. Amendments to the Code that would help recovery and minimise impacts from a future equivalent flood event were discussed.

On 20 April 2023, a workshop was held with the River Murray Flood Planning and Building Group to identify and agree 'in principle' to changes to planning policy, spatial application of the River Murray Floodplain Protection Area Overlay and any potential land that would benefit from rezoning.

### **Engagement with community**

A series of flood recovery community meetings have been held in flood affected areas, led by Department of the Premier and Cabinet (DPC). State Government agencies, infrastructure and utility providers, community services and council staff have routinely provided information regarding flood response and recovery and heard the key issues facing flood-affected communities.

Discussions at these community meetings highlighted:

- priorities for potential Code policy amendments that require further investigation via a Code Amendment
- the desire for community guidelines to help people understand proposed new planning policies resulting from the Code Amendment and other useful information regarding the process to rebuild.

### **Engagement purpose**

- Raise stakeholder and affected and interested community awareness of the proposed changes, that the Code Amendment comes into effect as soon as community engagement begins and how to comply.
- Seek feedback from stakeholders and affected or interested community on the Code Amendment to capture their needs, ideas and concerns to be considered in finalising the Code Amendment.
- Raise awareness of the final Code Amendment and close the loop on community engagement.
- Meet statutory requirements for engagement on a Code Amendment.

### **Engagement objectives**

- Inform stakeholders and affected and interested community about the draft Code Amendment to support flood-resilient redevelopment in flood-affected communities and the benefits of the proposed changes.
- Inform stakeholders and affected and interested community of the Code Amendment process, timeframes and opportunity to provide feedback on the changes.
- Provide timely and relevant information to support stakeholders and impacted community to understand and prepare to meet the requirements of the Code Amendment
- Ensure all stakeholders and affected and interested community have:
  - the opportunity to contribute relevant and meaningful feedback on the draft Code Amendment
  - the information they need to provide relevant and meaningful feedback for consideration in finalising the Code Amendment.
- Inform stakeholders and community of the final Code Amendment, community engagement outcomes, the benefits of the changes and how to meet the requirements.

## Scope of influence

The Chief Executive is committed to undertaking community engagement in accordance with the principles of the [Community Engagement Charter](#) and is genuinely open to considering the issues raised by people in the community.

All formal submissions will be considered by the Chief Executive when determining whether the proposed draft Code Amendment is suitable and whether any changes should be made. Feedback will be published in an engagement report outlining what was heard during community engagement and how the draft Code Amendment was changed in response to submissions.

The engagement report will be forwarded to the Minister, and then published on the SA Planning Portal along with a copy of the submissions received.

Feedback received through engagement can influence the draft Code Amendment in the following ways:

- policy content and the spatial application of the River Murray Floodplain Protection Area Overlay
- spatial application of the Rural Shack Settlement Zone
- the spatial application of technical and numeric variations.

Stakeholders and the community cannot influence:

- the policies and wording contained in the General Modules of the Planning and Design Code
- instruments that are separate to the Code, such as the Act and its associated regulations.

## Key messages

- New planning rules for River Murray flood-affected areas that will assist the rebuilding process and minimise the impacts of future floods have come into immediate effect and are open for community feedback.
- Due to the urgency of providing clear rules to support flood-resilient redevelopment, the proposed changes have come into effect on an interim basis while community engagement takes place.
- The proposed amendments to the Planning and Design Code aim to build resilience to future flood events, reducing the impact on permanent residents, shack owners and caravan and tourist parks.
- The interim amendments to the Planning and Design Code include:
  - Requirements around height of floor above ground – the ‘finished floor level’
    - Maximum height increased from 2.5 metres to 3 metres, or up to 4 metres to be above the level of a one-in-100-year flood event.
    - Minimum heights along the River based on updated one-in-100 year flood event data.
  - Maximum overall building height increased to 8 metres, up from 7.5 metres, with a two-storey cap.
  - Updated resilient design and materials for underfloor structures
    - Installation of roller doors or similar on all four sides of any enclosed area to ensure the free passage of floodwaters.
  - Maintain open space areas around storage areas, with maximum storage area increased to 60 square metres, up from 15 square metres.

- Streamlined assessment for sheds, carports and garages which are located behind a riverfront dwelling, removing previous red tape.
- Rezoning flood-affected shack settlements, including Paisley and Murbko, to assist development applications and rebuild efforts.
- The community is invited to give their feedback so their needs and concerns can be considered in finalising the draft Code Amendment.
- Find out more about the draft River Murray Flood Resilience Code Amendment and how you can have your say by visiting the YourSAy website.

### Supporting messages

- Record rainfall across the eastern Murray-Darling Basin resulted in the largest River Murray flooding event since 1956 and third highest flood ever recorded in South Australia.
- It is estimated that about 3,200 shacks and permanent homes were inundated.
- The draft Code Amendment was prepared based on input from impacted councils, the building and construction industry representatives, members of the South Australian Government's Flood Recovery Housing Round Table.
- The draft Code Amendment proposes improvements to the Planning and Design Code, informed by the extent and levels of floodwaters during the recent flood event, to minimise the impacts of future floods.
- The draft Code Amendment not only affects rebuilding homes, shacks and business properties, but also caravan and tourist parks.
- The new planning rules will enable River Murray communities to rebuild in a sustainable way that promotes climate-resilient communities, property and infrastructure.
- Support materials outlining the rebuilding process in flood-affected areas, including design, materials, risk mitigation and approval processes, are available on the PlanSA website.

### Stakeholder and community mapping

The following section identifies the stakeholders and communities that will be interested in and actively engaged in this community engagement process.

It outlines anticipated interests, which assists in planning information and engagement activities to meet stakeholder needs and expectations.

It attributes three levels of engagement, which references the International Association for Public Participation (IAP2) public participation spectrum<sup>1</sup> and is outlined below.

- An INFORM level of engagement commits to providing information that helps stakeholders to understand the problem/issue, alternatives, opportunities or solutions. It commits to keeping stakeholders informed.

---

<sup>1</sup> Adapted from International Association Spectrum of Public Participation (IAP2) [https://iap2.org.au/wp-content/uploads/2020/01/2018\\_IAP2\\_Spectrum.pdf](https://iap2.org.au/wp-content/uploads/2020/01/2018_IAP2_Spectrum.pdf)

- A CONSULT level of engagement builds on the inform level to also seek feedback on the problem/issue and may include looking at options, alternatives, etc. It commits to keeping stakeholders informed and letting them know how their feedback was used.
- An INVOLVE level of engagement builds further to work directly with stakeholders to ensure that their views are consistently understood and considered. It commits to ensure stakeholder views are reflected in project outcomes and letting them know how this impacted on decision making.

## Stakeholder and community mapping

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
<b>Australian and South Australian Government</b>					
Federal and State Members of Parliament for the electorates in which the proposed draft Code Amendment applies	High	Interested in impacts of draft Code Amendment on businesses and community in their electorates.	Need clear information to understand how draft Code Amendment relates to their communities.  Expect opportunity to contribute and their feedback to be carefully considered in finalising the draft Code Amendment.		<ul style="list-style-type: none"> <li>• Direct letter/email from Minister notifying of consultation</li> <li>• FAQs</li> <li>• PlanSA and sa.gov.au website</li> <li>• YourSAy website</li> </ul>
Flood Recovery Housing Round Table	High	Responsible for providing input on government activity to support flood-affected communities to rebuild.  Provided input that contributed to draft Code Amendment and will play an important role in finalising the amendments.  The draft Code Amendment directly impacts their work.	Expect their advice and recommendations to be considered when finalising the code amendment to the maximum extent possible.  Need information regarding timing of engagement activities as part of coordination role.	Collaborate	<ul style="list-style-type: none"> <li>• Regular briefings</li> <li>• Discussions at regular meetings</li> <li>• Direct emails</li> <li>• Discussion at meeting 12 July and next 2 meetings (held every 2-3 months)</li> </ul>
DEW (Member of Flood Recovery Housing Round table) (Member of River Murray Planning and Building Group)	High	Under the <i>State Emergency Management Plan August 2022</i> , DEW is the State Flood Hazard Leader, which includes working with government agencies, councils and other stakeholders to improve flood management in areas such as flood warning, land use planning, community awareness, mitigation and emergency management.  Input into potential draft Code Amendments for rebuilding that could impact the environment, such as native vegetation, biodiversity and water quality in the River Murray, estuaries and surrounding land.  The draft Code Amendment potentially impacts overlays that are directly related to DEW responsibilities/work,	Need to contribute to land use planning to improve flood management as part of State Flood Hazard Leader role.  Need the final Code Amendment to meet their requirements re environmental impacts.  Need clear information that enables them to understand and comply with the code amendment regarding rebuilding on national parks and Crown land.  Need clear information to share with affected networks to raise awareness of the proposed changes, timing and how to comply, and community engagement details.  Expect code amendment to reflect the flood data they provide.	Collaborate	<ul style="list-style-type: none"> <li>• Via Flood Recovery Housing Round Table</li> <li>• Via River Murray Planning and Building Group meetings</li> <li>• Direct emails</li> <li>• FAQs</li> <li>• PlanSA website</li> <li>• Meetings as needed</li> <li>• Provide communication materials to share with networks via River Murray SA Facebook and weekly River Murray Flow Report: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing code amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> </ul> </li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
		<p>including floodplain protection area, Ramsar wetlands, prescribed water resources, prescribed water courses, water resources and hazards (flooding).</p> <p>Some impacted shacks affected by the draft Code Amendment are on Crown land, managed through DEW.</p> <p>Code Amendments regarding tourist parks impacts campsites in National Parks.</p> <p>Provide flood mapping and data that informed the draft amendments.</p> <p>Responsible for providing information to guide management of River Murray flows into South Australia.</p> <p>Have established relationships and communication channels with target audiences including irrigators and shack owners, river communities and communities interested in the River Murray.</p>	<p>Expect to partner with PLUS in each aspect of developing the code amendment, including developing options and finalising the draft.</p> <p>Expect their advice and recommendations regarding flood data and environmental impacts to be incorporated into finalising the code amendment to the maximum extent possible.</p>		
EPA (Member of River Murray Planning and Building Group)	High	Requirements for communities to upgrade wastewater treatment system to meet EPA requirements.	<p>Need the draft Code Amendment to meet their requirements re environmental impacts.</p> <p>Expect to partner with PLUS in each aspect of developing the draft Code Amendment regarding wastewater treatment system requirements, including developing options and finalising the draft.</p> <p>Expect their advice and recommendations regarding wastewater treatment system requirements to be incorporated into finalising the draft Code Amendment to the maximum extent possible.</p>	Involve	<ul style="list-style-type: none"> <li>• Via Flood Recovery Housing Round Table</li> <li>• River Murray Planning and Building Group meetings</li> <li>• Direct emails</li> <li>• FAQs</li> <li>• PlanSA website</li> <li>• Meetings as needed</li> <li>• Provide comms materials to share with networks: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> </ul> </li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
<p>DPC – lead SA Government’s Flood Recovery Program</p> <p>(Member of Flood Recovery Housing Round table)</p>	High	DPC’s Security, Emergency and Recovery Management Team is responsible for coordinating recovery and recovery assistance following a flood, including this draft Code Amendment.	<p>Expect their advice and recommendations to be considered when finalising the draft Code Amendment to the maximum extent possible.</p> <p>Need information regarding timing of engagement activities as part of coordination role.</p>	Collaborate	<ul style="list-style-type: none"> <li>• Regular briefings</li> <li>• Direct emails</li> <li>• Meetings as needed</li> <li>• FAQs</li> <li>• PlanSA and sa.gov.au website</li> <li>• Provide comms materials to share with networks: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> </ul> </li> </ul>
<p>Flood Emergency Recovery Coordinator, Alex Zimmerman</p> <p>(Member of Flood Recovery Housing Round table)</p>	High	Responsible for coordinating state government actions to support recovery following the River Murray flood.	<p>Expects to be updated on the Code Amendment process.</p> <p>Needs information regarding timing of engagement activities as part of coordination role.</p> <p>Needs clear information regarding draft Code Amendment requirements to support his engagement with affected stakeholders and community, and media.</p>	Collaborate	<ul style="list-style-type: none"> <li>• Via Flood Recovery Housing Round Table</li> <li>• Direct emails</li> <li>• Meetings as needed</li> <li>• FAQs</li> <li>• PlanSA and sa.gov.au website</li> <li>• Provide comms materials to share with networks: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing the draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> </ul> </li> </ul>
SA SES	High	<p>Led on-ground flood emergency response with extensive knowledge of extent and impacts of flood on buildings, levees and infrastructure.</p> <p>Increasing flood resilience will reduce impacts of future flooding on SA SES resources.</p> <p>Have established relationships and communication channels with target audiences.</p>	<p>Need clear information to share with affected networks to raise awareness of the changes, timing and how to comply, and community engagement details.</p> <p>Expect to work directly with PLUS throughout the process and that their advice regarding on-ground impacts of flooding and mitigating impacts of flooding are considered and directly reflected in the draft Code Amendment.</p>	Involve	<ul style="list-style-type: none"> <li>• Direct emails</li> <li>• FAQs</li> <li>• PlanSA and sa.gov.au website</li> <li>• DEW River Murray weely flow report</li> <li>• Provide comms materials to share with networks: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing the draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> </ul> </li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
SAFECOM	High	<p>SAFECOM collaborates closely with the Chief Officers from the three South Australian fire and emergency service organisations to ensure that volunteers and employees across emergency services sector are provided with the resources and support they need to conduct this vital work.</p> <p>Provide support to SA SES regarding on-ground flood emergency response.</p> <p>Increasing flood resilience will reduce impacts of future flooding on SA SES resources.</p> <p>Have established relationships and communication channels with target audiences.</p>	<p>Need clear information to share with networks to raise awareness of the changes, timing and how to comply, and community engagement details.</p> <p>Expect opportunity to contribute and their feedback to be carefully considered in finalising the draft Code Amendment.</p>	Consult	<ul style="list-style-type: none"> <li>• Direct emails</li> <li>• FAQs</li> <li>• PlanSA and sa.gov.au website</li> <li>• DEW River Murray weely flow report</li> <li>• Provide comms materials to share with networks: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing the draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> </ul> </li> </ul>
SA Water	High	<p>Input regarding stormwater and wastewater requirements for rebuilding properties.</p> <p>Operate locks and weirs so may be interested in requirements re irrigation infrastructure impacted by water levels.</p>	<p>Expect to work directly with PLUS throughout the process and that their advice regarding stormwater and wastewater requirements for rebuilding properties are considered in the draft Code Amendment.</p>	Involve	<ul style="list-style-type: none"> <li>• Direct emails</li> <li>• Meetings as needed</li> <li>• PlanSA and sa.gov.au website</li> <li>• FAQs</li> </ul>
SA Health	High	<p>The draft Code Amendment cannot influence repairs and maintenance to badly damaged properties that are not rebuilt and would not meet the new requirements.</p> <p>May be opportunity to work with SA Health regarding options to ensure homes are safe and meeting health and flood resilience requirements.</p>	<p>Need to understand how the draft Code Amendment will affect their work.</p>	Involve	<ul style="list-style-type: none"> <li>• Direct emails</li> <li>• Meetings as needed</li> <li>• PlanSA and sa.gov.au website</li> <li>• FAQs</li> </ul>
SA Power Networks	High	<p>Aspects of the draft Code Amendment will impact where SA Power Networks can rebuild infrastructure.</p>	<p>Need to understand how the draft Code Amendment will affect their business and rebuilding their infrastructure.</p>	Involve	<ul style="list-style-type: none"> <li>• Direct emails</li> <li>• Meetings as needed</li> <li>• FAQs</li> <li>• PlanSA and sa.gov.au website</li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
		Will need to connect power to all rebuilt properties.	Need clear information that enables them to comply with the draft Code Amendment.  Expect to work directly with PLUS throughout the process and that their advice and concerns regarding rebuilding their infrastructure and connecting power to rebuilt properties are considered and in the draft Code Amendment.		
PIRSA	Medium	Aspects of the draft Code Amendment relating to irrigation infrastructure and levees affects PIRSA's key stakeholders.  PIRSA share information with impacted industry bodies and irrigators.	Need clear information to share with affected networks to raise awareness of the changes, timing and how to comply, and community engagement details.	Consult	<ul style="list-style-type: none"> <li>• Direct emails</li> <li>• FAQs</li> <li>• PlanSA and sa.gov.au website</li> <li>• YourSAy website</li> <li>• Provide comms materials to share with networks: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> </ul> </li> </ul>
Murraylands and Riverland Landscape Board	High	Interested in aspects of the draft Code Amendment that relate to floodplain management and the environment, including potentially rezoning Conservation Zone where there are shacks and referral framework to the Minister responsible for the <i>River Murray Act 2003</i> .  Work closely with landholders impacted by draft Code Amendments relating to levees and irrigation infrastructure.  Have established relationships and communication channels with target audiences.	Need clear information to share with affected networks to raise awareness of the changes, timing and how to comply, and community engagement details.  Need clear information to understand how draft Code Amendment relates to their work in floodplain management.  Expect opportunity to contribute and their feedback to be carefully considered in finalising the draft Code Amendment.	Consult	<ul style="list-style-type: none"> <li>• Direct emails</li> <li>• FAQs</li> <li>• PlanSA and sa.gov.au website</li> <li>• YourSAy website</li> <li>• Briefing prior to launch</li> <li>• Provide comms materials to share with networks: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> </ul> </li> </ul>
SafeWork SA	High	Interested in safety of building industry and other workers involved in recovery and rebuilding following flooding	Need clear information to share with affected networks to raise awareness of the changes, timing and how to comply, and community engagement details.	Consult	<ul style="list-style-type: none"> <li>• Direct emails</li> <li>• FAQs</li> <li>• PlanSA and sa.gov.au website</li> <li>• YourSAy website</li> <li>• Briefing prior to launch</li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
					<ul style="list-style-type: none"> <li>• Provide comms materials to share with networks:               <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> </ul> </li> </ul>
SA Housing Authority	High	<p>The Authority develops, implements and provides housing services for people who are at risk or in high need, and works with government and non-government organisations to improve the standard of - and access to - housing across the state.</p> <p>Interested in impacts of draft Code Amendment on housing availability and standards, particularly for their clients.</p>	<p>Need clear information to understand how the draft Code Amendment relates to their work.</p> <p>Expect opportunity to contribute and their feedback to be carefully considered in finalising the draft Code Amendment.</p> <p>Need clear information to share with affected networks to raise awareness of the changes, timing and how to comply, and community engagement details.</p>	Consult	<ul style="list-style-type: none"> <li>• Direct emails</li> <li>• FAQs</li> <li>• PlanSA and sa.gov.au website</li> <li>• YourSAy website</li> <li>• Provide comms materials to share with networks:               <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> </ul> </li> </ul>
Attorney-General's Department – Aboriginal Affairs and Reconciliation	High	Provide advice regarding Aboriginal Engagement regarding the draft Code Amendment	Need clear understanding of impacts of Code Amendment on Traditional Owners to provide appropriate advice re engagement.	Consult	<ul style="list-style-type: none"> <li>• Direct emails and meetings</li> </ul>
<b>Local government and planning professionals</b>					
<p>Heavily impacted councils:</p> <ul style="list-style-type: none"> <li>• Renmark-Paringa Council</li> <li>• Berri-Barmera Council</li> <li>• The District Council of Loxton-Waikerie</li> <li>• Mid Murray Council (member of Flood Recovery Housing Round Table)</li> <li>• The Rural City of Murray Bridge (member of Flood Recovery Housing Round Table)</li> </ul>	High	<p>Working to share hazard risk data, provide support in the immediate recovery effort and to implement a planning policy framework that will ensure future communities are safe and disaster resilient.</p> <p>High probability of assessing large quantities of development applications to rebuild against requirements in the draft Code Amendment.</p>	<p>Need draft Code Amendment to increase flood-resilience in their communities, reducing impact of future floods on council resources.</p> <p>Need clear information to be able to assess whether building applications to rebuild comply with the draft Code Amendment.</p> <p>Need clear information to share with affected communities to raise awareness of the changes, timing and how to comply, and community engagement details.</p>	Collaborate	<ul style="list-style-type: none"> <li>• Via Flood Recovery Housing Round Table</li> <li>• Emails to CEO and planning staff</li> <li>• Online information session ahead of launch</li> <li>• PLUS staff based at council offices in Mid Murray and potentially Loxton/Waikerie and Flood Recovery Centre at Murray Bridge for drop-in sessions for community and council (dates and locations TBC)</li> <li>• PlanSA website content</li> <li>• FAQs</li> <li>• Provide comms materials to share with networks:               <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> </ul> </li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
		<p>PLUS to assist with assessing applications to meet capacity requirements.</p> <p>Have established relationships and communication channels with impacted and interested audiences.</p> <p>Have established relationships and communication channels with impacted businesses eg through Loxton Chamber of Commerce, Riverland West Chamber of Commerce and Business Murray Bridge.</p>	<p>Expect to partner with PLUS in each aspect of developing the draft Code Amendment regarding wastewater treatment system requirements, including developing options and finalising the draft.</p> <p>Expect their advice and recommendations to be incorporated into finalising the draft Code Amendment to the maximum extent possible.</p>		<ul style="list-style-type: none"> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> </ul>
<p>Less impacted River Murray councils:</p> <ul style="list-style-type: none"> <li>• District Council of Karoonda East Murray</li> <li>• Alexandrina Council</li> <li>• Coorong District Council (Flood Recovery Housing Round table)</li> </ul>	High	<p>Working to share hazard risk data, provide support in the immediate recovery effort and to implement a planning policy framework that will ensure future communities are safe and disaster resilient.</p> <p>Will assess planning development applications against requirements in the draft Code Amendment for parts of their council areas.</p> <p>Have established relationships and communication channels with target audiences.</p>	<p>Need draft Code Amendment to increase flood-resilience in their communities, reducing impact of future floods on council resources.</p> <p>Need clear information to be able to assess whether building applications to rebuild comply with the draft Code Amendment.</p> <p>Need clear information to share with affected communities to raise awareness of the changes, timing and how to comply, and community engagement details.</p> <p>Expect to work directly with PLUS throughout the process and that their advice and concerns are considered and directly reflected in the draft Code Amendment.</p>	Involve	<ul style="list-style-type: none"> <li>• Emails to CEO and planning staff</li> <li>• Online information session for industry and government</li> <li>• PlanSA website content</li> <li>• FAQs</li> <li>• Provide comms materials to share with networks: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> </ul> </li> </ul>
<p>Local Government Association of SA (Member of Flood Recovery Housing Round table)</p> <p>Murraylands and Riverlands Local Government Association (River Murray Planning and Building Group)</p>	High	<p>Represent councils that will assess planning development applications against requirements in the draft Code Amendment.</p>	<p>Need clear information to share with affected communities to raise awareness of the changes, timing and how to comply, and community engagement details.</p> <p>Expect to partner with PLUS in each aspect of developing the draft Code Amendment, including developing options and finalising the draft.</p>	Collaborate	<ul style="list-style-type: none"> <li>• Via Flood Recovery Housing Round Table</li> <li>• Via River Murray Planning and Building Group meetings</li> <li>• Emails to CEO and planning staff</li> <li>• Online information session for industry and government</li> <li>• PlanSA website content</li> <li>• FAQs</li> <li>• Provide comms materials to share with networks: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> </ul> </li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
			Expect their advice and recommendations to be incorporated into finalising the draft Code Amendment to the maximum extent possible.		<ul style="list-style-type: none"> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> </ul>
Planning Institute of Australia South Australia Division	High	The draft Code Amendment would directly impact their members	<p>Need to be able to readily access information that raises awareness of the draft Code Amendment and community engagement to share with planning networks.</p> <p>Need to understand the impacts of the draft Code Amendment for their members.</p> <p>Expect opportunity to contribute and their feedback to be carefully considered in finalising the draft Code Amendment.</p>	Consult	<ul style="list-style-type: none"> <li>● Direct email</li> <li>● Planning Ahead newsletter</li> <li>● PlanSA website</li> <li>● FAQs</li> <li>● PLUS managed social media</li> <li>● YourSAy website</li> <li>● Provide comms materials to share with networks: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> </ul> </li> </ul>
Planning Practitioners and Accredited Professionals	High	The draft Code Amendment would directly impact their work	<p>Need to be able to readily access information that raises awareness of the draft Code Amendment and community engagement from local and industry channels.</p> <p>Need clear information about planning requirements so they are able to comply with the Code.</p> <p>Need to understand the impacts of the draft Code Amendment for them.</p> <p>Expect opportunity to contribute and their feedback to be carefully considered in finalising the draft Code Amendment.</p>	Consult	<ul style="list-style-type: none"> <li>● Policy Users Forum</li> <li>● PlanSA Users Forum</li> <li>● Planning Ahead newsletter</li> <li>● PlanSA website</li> <li>● FAQs</li> <li>● PLUS managed social media</li> <li>● YourSAy website</li> <li>● Via councils</li> </ul>
<b>Building and construction industry</b>					
Master Builders Association (Member of Flood Recovery Housing Round table)  Housing Industry Association	High	Rebuilding the number of properties affected by flooding will impact the broader housing, construction and building sector.	<p>Expect pressures on industry to be acknowledged.</p> <p>Need to understand the impacts of the draft Code Amendment for the building industry.</p>	Involve	<ul style="list-style-type: none"> <li>● Via Flood Recovery Housing Round Table</li> <li>● Emails to CEO</li> <li>● PlanSA website content</li> <li>● FAQs</li> <li>● Online information session for industry and government</li> <li>● Provide comms materials to share with networks:</li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
<p>(Member of Flood Recovery Housing Round table)</p> <p>Urban Development Institute Australia (Member of Flood Recovery Housing Round table)</p> <p>Property Council of Australia (SA) (Member of Flood Recovery Housing Round table)</p> <p>Master Plumbers SA (Member of Flood Recovery Housing Round table)</p> <p>SA Unions (Member of Flood Recovery Housing Round table)</p>		<p>Have established relationships and communication channels with builders working in flood affected communities.</p>	<p>Expect to work directly with PLUS throughout the process and that their expert advice and concerns are considered and incorporated in the draft Code Amendment to the maximum extent possible.</p> <p>Need clear information to share with their networks to raise awareness of the changes, timing, how to comply, and community engagement details.</p>		<ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>● Social media posts</li> </ul>
<p>Local builders and builders working in flood-affected communities</p>	<p>High</p>	<p>Will be rebuilding properties and shacks and need to meet requirements in the draft Code Amendment.</p>	<p>Need to be able to readily access information that raises awareness of the draft Code Amendment and community engagement from local and industry channels.</p> <p>Need clear information about planning requirements so they are able to comply with the Code.</p> <p>Need to understand the impacts of the draft Code Amendment for them.</p> <p>Expect an opportunity to provide input into the rules that will impact their work/business.</p>		<ul style="list-style-type: none"> <li>● Via building and construction industry peak organisations</li> <li>● Via local councils</li> <li>● Online information session for industry and government</li> <li>● Local and statewide media</li> <li>● Social media</li> <li>● PlanSA website</li> <li>● YourSAy community engagement page</li> </ul>
<b>Insurance companies</b>					
<p>Insurance Council of Australia (Member of Flood Recovery Housing Round table)</p> <p>(Mark Styles, Advisor, CAT and Mitigation)</p>	<p>High</p>	<p>A greater certainty of flood risk will help insurance companies make business decisions around insuring properties in flood-affected areas in the future.</p> <p>Mark Styles, CAT and Mitigation Advisor, linked in with Alex</p>	<p>Need information to provide to policy holders regarding changes to the Code that might be relevant to policy holders and rebuilding following the flood.</p> <p>Need clarity regarding timing and new draft Code Amendment requirements to ensure rebuilding works they coordinate/insure will comply.</p>	<p>Consult</p>	<ul style="list-style-type: none"> <li>● Via Flood Recovery Housing Round Table</li> <li>● Townhall meeting held by Insurance Council of Australia, 8 May in Adelaide</li> <li>● Direct emails with CEO</li> <li>● Direct meetings (in person/online as required)</li> <li>● Online information session for industry and government</li> <li>● PlanSA website content</li> <li>● FAQs</li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
		Zimmerman. Coordinating meetings and sharing information with policy holders regarding claims process, complaints and useful information re insurance and flood recovery.	<p>Need certainty that rebuilding works they coordinate/insure will meet requirements and won't need to be revisited later for warrant purposes.</p> <p>Expect information that provides certainty re risk analysis for future insurance of properties in flood-affected areas.</p> <p>Expect opportunity to contribute and their feedback to be carefully considered in finalising the draft Code Amendment.</p>		
National Insurance Brokers Association  (Gary Oakley, NIBA President Philip Kewin, NIBA CEO)	High	<p>A greater certainty of flood risk will help insurance companies make business decisions around insuring properties in flood-affected areas in the future.</p> <p>Gary Oakley is Head of Public Sector at Marsh and looks after the reinsurance program for the Local Government Mutual Liability Scheme in SA and other states.</p>	As above	Consult	<ul style="list-style-type: none"> <li>• Townhall meeting held by Insurance Council of Australia, 8 May in Adelaide</li> <li>• Direct emails with CEO</li> <li>• Online information session for industry and government</li> <li>• PlanSA website content</li> <li>• FAQs</li> </ul>
Australian Institute of Chartered Loss Adjusters  (Richard Jones, Chartered Loss Adjuster)	High	<p>A greater certainty of flood risk will help insurance companies make business decisions around insuring properties in flood-affected areas in the future.</p> <p>Richard Jones is AICLA contact, heavily involved in the flood event and is one of the partners in YDR Loss Adjusters, a SAFA panel assessing firm.</p> <p>Richard Jones can share information and engage across all of the loss adjusting firms through his/YDR's role within AICLA.</p>	As above	Consult	<ul style="list-style-type: none"> <li>• Townhall meeting held by Insurance Council of Australia, 8 May in Adelaide</li> <li>• Direct emails with CEO</li> <li>• Online information session for industry and government</li> <li>• PlanSA website content</li> <li>• FAQs</li> </ul>
South Australian Government Financing Authority (SAFA)	High	A greater certainty of flood risk will help insurance companies make	As above	Consult	<ul style="list-style-type: none"> <li>• Via Flood Recovery Housing Round Table</li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
(Member of Flood Recovery Housing Round Table)  (Jane Hart, Claims Manager)		business decisions around insuring properties in flood-affected areas in the future.  Jane Hart, Claims Manager, is the key contact.			<ul style="list-style-type: none"> <li>• Townhall meeting held by Insurance Council of Australia, 8 May in Adelaide</li> <li>• Direct emails with CEO</li> <li>• Direct meetings (in person/online as required)</li> <li>• Online information session for industry and government</li> <li>• PlanSA website content</li> <li>• FAQs</li> </ul>
<b>Impacted River Murray community</b>					
Owners and residents of dwellings that need rebuilding	High	<p>Draft Code Amendment will affect how and where they can rebuild their dwellings.</p> <p>Cost of rebuild may be impacted (increased) by requirements outlined in the draft Code Amendment.</p> <p>Rebuilding to new Code requirements will reduce risk/impact of future floods on their properties.</p> <p>Interested in impacts of draft Code Amendments on insurance premiums.</p>	<p>Need clear information about rebuilding requirements so they are able to comply with the Code.</p> <p>Need to understand the benefits and impacts of the draft Code Amendment for them.</p> <p>Need to be able to readily access information that raises awareness of the draft Code Amendment and community engagement from local channels.</p> <p>Expect an opportunity to provide input into the rules that will impact them when rebuilding their home.</p>	Consult	<ul style="list-style-type: none"> <li>• Letter to affected landholders (potential rezoning and and new TNV areas)</li> <li>• Sa.gov.au and PlanSA websites</li> <li>• Via local councils</li> <li>• Via recovery centres</li> <li>• Via insurance companies</li> <li>• Local and state-wide media releases</li> <li>• River Murray SA and newsletter</li> <li>• PLUS and SES managed social media, SA Government Facebook</li> <li>• Info at Riverland Field Days (15-16 September)</li> <li>• YourSAy website and social media</li> <li>• River Murray Flood Community Newsletter</li> <li>• Townhall meeting held by Insurance Council of Australia, 8 May in Adelaide</li> <li>• SA Government flood recovery community meeting, 18 April and future dates TBC</li> <li>• State Relief and Recovery Infoline</li> <li>• Online open information session</li> <li>• Summary document/fact sheets</li> <li>• Direct mail</li> <li>• Drop-in sessions at Mid Murray Council and recovery centres (dates and locations TBC)</li> </ul>
Residents in flood-affected area that do not need to rebuild	High	<p>Interested in how the draft Code Amendment requirements may impact renovations/repair work for affected properties that do not need rebuilding.</p> <p>Interested in impacts of draft Code Amendments on insurance premiums.</p>	<p>Need to understand whether and how the draft Code Amendment benefits and impacts them and future building they may do.</p> <p>Need to be able to readily access information that raises awareness of the draft Code Amendment and community engagement from local channels.</p>	Consult	<ul style="list-style-type: none"> <li>• sa.gov.au and PlanSA websites</li> <li>• Local and state-wide media releases</li> <li>• River Murray SA Facebook and newsletter</li> <li>• PLUS and SES social media channels, SA Government Facebook</li> <li>• Info at Riverland Field Days (15-16 September)</li> <li>• YourSAy website and social media</li> <li>• Via recovery centres</li> <li>• Via local council</li> <li>• River Murray Flood Community Newsletter</li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
		Interested in impacts of draft Code Amendments on any building works they do on their property in the future.	Expect an opportunity to provide input into the rules that will impact building and possibly insurance premiums in their local area.		<ul style="list-style-type: none"> <li>• Townhall meeting held by Insurance Council of Australia, 8 May in Adelaide</li> <li>• SA Government flood recovery community meeting, 18 April and future dates TBC</li> <li>• Online open information session</li> <li>• Drop-in sessions at Mid Murray Council and recovery centres (dates and locations TBC)</li> <li>• Summary document/fact sheets</li> </ul>
Shack owner associations	High	<p>Represent shack owners affected by the draft Code Amendment.</p> <p>Interested in impact of draft Code Amendment on association members.</p> <p>Draft Code Amendment will affect how and where their members can rebuild damaged shacks and how much it will cost.</p> <p>Interested in impacts of draft Code Amendments on insurance premiums.</p>	<p>Need clear information to share with affected communities to raise awareness of the changes, timing and how to comply, and community engagement details.</p> <p>Need to understand the benefits and impacts of the draft Code Amendment for their members.</p> <p>Expect an opportunity to provide input into the rules that will impact them when rebuilding their shack.</p> <p>Expect an opportunity to provide input into the rules that will impact building and possibly insurance premiums in their local area.</p>	Consult	<ul style="list-style-type: none"> <li>• Direct emails</li> <li>• Provide comms materials to share with networks: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing Draft Code Amendment</li> <li>○ Social media posts</li> <li>○ Summary document/factsheet</li> </ul> </li> <li>• YourSAy website and social media</li> <li>• sa.gov.au and PlanSA website</li> <li>• State-wide and local media</li> <li>• Via local councils</li> </ul>
Shack owners affected by flood	High	<p>draft Code Amendment will affect how and where they can rebuild damaged shacks.</p> <p>Cost of rebuild may be impacted (increased) by requirements outlined in the draft Code Amendment.</p> <p>Rebuilding to new Code requirements will reduce risk/impact of future floods on their properties.</p> <p>Interested in impacts of draft Code Amendments on insurance premiums.</p>	<p>Need clear information about rebuilding requirements so they are able to comply with the Code.</p> <p>Need to understand the benefits and impacts of the draft Code Amendment for them.</p> <p>Need to be able to readily access information that raises awareness of the draft Code Amendment and community engagement from state-wide channels as well as river community channels.</p> <p>Expect an opportunity to provide input into the rules that will impact them when rebuilding their shack.</p> <p>Expect an opportunity to provide input into the rules that will impact building and possibly insurance premiums in their local area.</p>	Consult	<ul style="list-style-type: none"> <li>• Via shack owner associations in affected areas</li> <li>• DEW's weekly River Murray flow report email</li> <li>• Local and state-wide media</li> <li>• YourSAy website and social media</li> <li>• sa.gov.au and PlanSA websites</li> <li>• River Murray SA Facebook and newsletter</li> <li>• PLUS social media</li> <li>• Via recovery centres</li> <li>• Via local councils</li> <li>• River Murray Flood Community Newsletter</li> <li>• SA Government flood recovery community meeting, 18 April and future dates TBC</li> <li>• Townhall meeting held by Insurance Council of Australia, 8 May in Adelaide</li> <li>• State Relief and Recovery Infoline</li> <li>• Via insurance companies</li> <li>• Online open information session</li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
					<ul style="list-style-type: none"> <li>• Drop-in sessions at Mid Murray Council and recovery centres (dates and locations TBC)</li> <li>• Summary document/fact sheet</li> <li>• Letter to shackowners in proposed rezoning areas</li> </ul>
Traditional Owners	High	Flooding has damaged riverbank area, fishing places, open space areas, meeting places and other areas of interest.	<p>Need information from a trusted source in a format that is readily accessible.</p> <p>Need to understand the benefits and impacts of the draft Code Amendment for them</p>	Consult	<ul style="list-style-type: none"> <li>• Provide information to Department for Aboriginal Affairs and Reconciliation, Ngarrindjeri via NRC, First Peoples of the River Murray and Mallee Region through RMMAC, Peramangk through MACAI, Gerrard community representatives</li> <li>• Meet with community representatives</li> <li>• YourSAy website and social media</li> <li>• Local media</li> <li>• sa.gov.au and PlanSA websites</li> <li>• River Murray Flood Community Newsletter</li> <li>• State Relief and Recovery Infoline</li> </ul>
Affected Riverland Indian Community	High	Flooding may have damaged homes and irrigation infrastructure that they need to rebuild in-line with the draft Code Amendment.	<p>Need information from a trusted source in a format that is readily accessible to those who do not speak English well.</p> <p>Need to understand the benefits and impacts of the draft Code Amendment for them.</p> <p>Need clear information about rebuilding requirements so they are able to comply with the Code.</p> <p>From past engagement experiences, some community members are unable to read so translated information is not necessarily useful, and information is best received via community leaders.</p>	Consult	<ul style="list-style-type: none"> <li>• Provide information to Riverland Sikh Society</li> <li>• Promote SA Government translation service</li> <li>• YourSAy website and social media</li> <li>• Local media</li> <li>• sa.gov.au and PlanSA websites</li> <li>• River Murray Flood Community Newsletter</li> <li>• State Relief and Recovery Infoline</li> </ul>
Landholders with private levee banks	High	May be directly impacted by draft Code Amendment – draft amendment considers reviewing the policy guiding levee construction.	<p>Need clear information about rebuilding requirements so they are able to comply with the Code.</p> <p>Need to be able to readily access information that raises awareness of the draft Code Amendment and community engagement from local channels.</p>	Consult	<ul style="list-style-type: none"> <li>• Via local councils</li> <li>• Via recovery centres</li> <li>• Local and state-wide media releases</li> <li>• DEW River Murray weekly flow report</li> <li>• River Murray SA and newsletter</li> <li>• PLUS and SES managed social media channels and SA Government Facebook</li> <li>• Info at Riverland Field Days (15-16 September)</li> <li>• YourSAy website and social media</li> <li>• River Murray Flood Community Newsletter</li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
			Expect an opportunity to provide input into the rules that will impact them when rebuilding and repairing levees.		<ul style="list-style-type: none"> <li>• sa.gov.au and PlanSA websites</li> <li>• SA Government flood recovery community meeting, 18 April and future dates TBC</li> <li>• Online open information session</li> <li>• Drop-in sessions at Mid Murray Council and recovery centres (dates and locations TBC)</li> <li>• Summary document/fact sheet</li> </ul>
Recovery centres	High	Provide information and answer questions for river communities impacted by the floods	<p>Need clear information to share with affected communities to raise awareness of the changes, timing and how to comply, and community engagement details.</p> <p>Staff need to be able to answer questions from community and direct them where to find more information.</p>	Inform	<ul style="list-style-type: none"> <li>• sa.gov.au and PlanSA websites</li> <li>• Provide links to: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> <li>○ YourSAy community engagement page</li> <li>○ Summary document/fact sheets</li> </ul> </li> <li>• Provide hard copy FAQs and summary document if requested</li> <li>• Provide direct contact details to PlanSA staff to answer questions</li> <li>• Drop-in session at Murray Bridge recovery centres plus pop up centres for community and staff to ask questions (dates and locations TBC)</li> </ul>
<b>Primary producers and irrigators</b>					
Irrigation industry key bodies: <ul style="list-style-type: none"> <li>• Riverland Irrigation Trust</li> <li>• Central Irrigation Trust</li> <li>• SA Murray Irrigators</li> <li>• Lower Murray Private Irrigators Association</li> </ul>	High	Aspects of the draft Code Amendment relating to irrigation infrastructure such as pump sheds will impact irrigation industry and the irrigation bodies' networks.	<p>Need clear information to share with their networks to raise awareness of the changes, timing, how to comply, and community engagement details.</p> <p>Need to understand the benefits and impacts of the draft Code Amendment for their members.</p> <p>Need clear information about rebuilding requirements so they are able to comply with the Code.</p> <p>Expect an opportunity to provide input into the rules that will impact rebuilding their irrigation infrastructure.</p>	Consult	<ul style="list-style-type: none"> <li>• Direct emails</li> <li>• Online open information session</li> <li>• DEW's weekly River Murray flow report</li> <li>• RiverMurray SA Facebook and newsletter</li> <li>• YourSAy website</li> <li>• Provide comms materials to share with networks: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> <li>○ Summary document/fact sheet</li> </ul> </li> <li>• PlanSA websites</li> <li>• FAQs</li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
Primary production key bodies via Primary Producers SA: <ul style="list-style-type: none"> <li>• Almond Board of Australia</li> <li>• South Australian Wine Industry Association Incorporated</li> <li>• Riverland Wine</li> <li>• Citrus SA</li> <li>• SA Dairy Farmers Association Inc</li> </ul>	High	Aspects of the draft Code Amendment relating to irrigation infrastructure and levee banks will impact key industries that they represent.  Have established networks to share information with target audience.	Expect an opportunity to provide input into the rules that will impact the industries they represent when rebuilding infrastructure.  Need clear information to share with their networks to raise awareness of the changes, timing, how to comply, and community engagement details.  Need to understand the benefits and impacts of the draft Code Amendment for their members.	Consult	<ul style="list-style-type: none"> <li>• Direct emails</li> <li>• Online open information session</li> <li>• Provide comms materials to share with networks:               <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> <li>○ Summary document/fact sheet</li> </ul> </li> <li>• YourSAy website</li> <li>• PlanSA websites</li> <li>• FAQs</li> </ul>
Irrigators impacted by flood	High	draft Code Amendments relating to irrigation infrastructure may affect how, where and the cost of rebuilding infrastructure and may impact their business.  May also need to rebuild their home or other structures on their property and maintain levee banks, also impacted by the draft Code Amendment.	Need draft Code Amendment to support them to rebuild irrigation infrastructure quickly to minimise impact on their business.  Need clear information about rebuilding requirements so they are able to comply with the Code.  Need to understand the benefits and impacts of the draft Code Amendment for them.  Expect an opportunity to provide input into the rules that will impact them when rebuilding their irrigation infrastructure.	Consult	<ul style="list-style-type: none"> <li>• Via irrigation trusts</li> <li>• Via industry bodies</li> <li>• Via local councils</li> <li>• Via recovery centres</li> <li>• Local media</li> <li>• YourSAy website and social media</li> <li>• River Murray SA Facebook and newsletter</li> <li>• PLUS social media and SA Government Facebook</li> <li>• DEW weekly River Murray flow report</li> <li>• sa.gov.au and PlanSA websites</li> <li>• FAQs</li> <li>• River Murray Flood Community Newsletter</li> <li>• SA Government flood recovery community meeting, 18 April and future dates TBC</li> <li>• State Relief and Recovery Infoline</li> <li>• Via insurance companies</li> <li>• Summary document/fact sheet</li> <li>• Online open information session</li> <li>• Drop-in sessions at Mid Murray Council and recovery centres (dates and locations TBC)</li> </ul>
<b>Environmental organisations</b>					
Peak environmental organisations: <ul style="list-style-type: none"> <li>• Conservation Council SA</li> <li>• Nature Foundation SA</li> <li>• Wilderness Society SA</li> </ul>	High	Peak body for South Australian environmental organisations.  Interested in potential environmental impacts of the proposed draft Code	Expect to be informed of SA government actions regarding River Murray flood recovery that could impact on the environment.	Consult	<ul style="list-style-type: none"> <li>• Direct emails</li> <li>• Provide comms materials to share with networks:               <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> </ul> </li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
		<p>Amendment on the River Murray and floodplains, including potential rezoning areas of Conservation Zone and referral framework to the Minister responsible for the <i>River Murray Act 2003</i>.</p> <p>Established networks and coordinate information sharing across potentially interested SA environmental organisations.</p>	<p>Expect opportunity to give feedback on environmental impacts of the proposed draft Code Amendment on the River Murray and floodplains.</p> <p>Need clear information to understand the proposal and contribute to the community engagement, and to share with their networks to raise awareness of the changes, timing, and community engagement details.</p>		<ul style="list-style-type: none"> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> <li>● YourSAy website</li> <li>● sa.gov.au and PlanSA websites</li> <li>● FAQs</li> </ul>
<p>Community based environmental groups:</p> <ul style="list-style-type: none"> <li>● Local Action Planning groups</li> <li>● Pike Community Reference Committee (CRC)</li> <li>● Chowilla CRC</li> <li>● Katarapko Community Advisory Panel</li> </ul>	Medium	<p>Interested in potential environmental impacts of the proposed draft Code Amendment on the River Murray and floodplains, including potential rezoning areas of Conservation Zone and referral framework to the Minister responsible for the <i>River Murray Act 2003</i>.</p> <p>Share information with river communities with an interested in the environment</p>	<p>Expect to be informed of SA government actions regarding River Murray flood recovery that could impact on the environment.</p> <p>Expect opportunity to give feedback on environmental impacts of the proposed draft Code Amendment on the River Murray and floodplains.</p> <p>Need clear information to understand the proposal and contribute to the community engagement, and to share with their networks to raise awareness of the changes, timing, and community engagement details.</p>	Consult	<ul style="list-style-type: none"> <li>● Via Riverland and Murraylands Landscape Board</li> <li>● YourSAy website</li> <li>● River Murray SA Facebook and newsletter</li> <li>● sa.gov.au and PlanSA websites</li> <li>● FAQs</li> <li>● Via local media</li> <li>● River Murray SA Facebook</li> <li>● Online open information session</li> <li>● Drop-in sessions at Mid Murray Council and recovery centres (dates and locations TBC)</li> </ul>
<b>Affected River Murray businesses and peak bodies</b>					
Business SA	Medium	Rebuilding communities and businesses is important for the region's economy.	Expect an opportunity to provide feedback on planning rules that impact flood-affected businesses and build flood resilience to reduce future economic impacts of floods.	Consult	<ul style="list-style-type: none"> <li>● Direct emails</li> <li>● PlanSA website content</li> <li>● FAQs</li> <li>● YourSAy website</li> </ul>
Regional Development Australia Murraylands and Riverland	Medium	Rebuilding communities and businesses is important for the region's economy.	Expect an opportunity to provide feedback on planning rules that impact flood-affected businesses and build flood resilience to reduce future economic impacts of floods.	Consult	<ul style="list-style-type: none"> <li>● Direct emails</li> <li>● Online information session for industry and government</li> <li>● PlanSA website content</li> <li>● FAQs</li> <li>● YourSAy website</li> </ul>
Destination Riverland SA Tourism Commission	Medium/High	Interested in impacts of potential rezoning regarding caravan parks and tourist parks.	Expect an opportunity to provide feedback on planning rules that impact tourism industry/businesses in the Riverland and Murraylands, including potential rezoning.	Consult	<ul style="list-style-type: none"> <li>● Direct emails</li> <li>● PlanSA website content</li> <li>● Online open information session</li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
					<ul style="list-style-type: none"> <li>• FAQs</li> <li>• YourSAy website</li> </ul>
SA Parks (Fiona Williams, CEO)	High	<p>South Australian peak body for caravan and tourist parks that were impacted by the floods.</p> <p>draft Code Amendment may update policy to facilitate more flood-resilient caravan and tourist parks.</p>	<p>Need clear information about rebuilding requirements relating to caravan and tourist parks so they are able to support their members to comply.</p> <p>Need clear information to understand the proposal and contribute to the community engagement, and to share with their networks to raise awareness of the changes, timing, and community engagement details.</p> <p>Expect an opportunity to provide input into the rules that will impact their members.</p>	Consult	<ul style="list-style-type: none"> <li>• Direct emails</li> <li>• Online open information session</li> <li>• Provide comms materials to share with networks: <ul style="list-style-type: none"> <li>○ PlanSA news article based on initiation media release</li> <li>○ PlanSA news article based on community engagement/early adoption media release and link to YourSAy</li> <li>○ PlanSA news article announcing draft Code Amendment</li> <li>○ Social media posts</li> <li>○ FAQs</li> <li>○ Summary document/fact sheet</li> </ul> </li> <li>• PlanSA website content</li> <li>• FAQs</li> <li>• YourSAy website</li> </ul>
Owners of impacted caravan parks	High	Interested in business impacts of draft Code Amendment re facilitating more flood-resilient caravan and tourist parks, including rebuilding costs and future resilience to floods.	<p>Need clear information about rebuilding requirements so they are able to comply with the Code.</p> <p>Need clear and accessible information to understand how the proposed draft Code Amendments will impact their business and to contribute to the community engagement.</p> <p>Expect an opportunity to provide input into the rules that will impact their business and industry.</p>	Consult	<ul style="list-style-type: none"> <li>• Via SA Parks</li> <li>• Letter to affected property owners</li> <li>• Via recovery centres</li> <li>• PlanSA website content</li> <li>• FAQs</li> <li>• YourSAy website</li> <li>• River Murray SA Facebook and newsletter</li> <li>• PLUS managed social media and SA Government Facebook</li> <li>• Local media</li> <li>• Via insurance companies</li> <li>• Online open information session</li> <li>• Drop-in sessions at Mid Murray Council and recovery centres (dates and locations TBC)</li> <li>• Summary document/fact sheet</li> </ul>
Business owners that need to rebuild premises following flood	High	<p>Draft Code Amendment will impact how and possibly where businesses rebuild.</p> <p>Draft Code Amendment may increase cost of rebuilding to improve future flood resilience, putting financial pressure on impacted businesses.</p>	<p>Need clear information about rebuilding requirements so they are able to comply with the Code.</p> <p>Need to be able to readily access information that raises awareness of the draft Code Amendment and community engagement from local channels.</p>	Consult	<ul style="list-style-type: none"> <li>• sa.gov.au and PlanSA websites</li> <li>• Via local councils</li> <li>• Via recovery centres</li> <li>• Via region's business peak bodies</li> <li>• Local and state-wide media releases</li> <li>• River Murray SA Facebook and newsletter</li> <li>• Via PLUS and SES managed social media channels and SA Government Facebook</li> <li>• Info at Riverland Field Days (15-16 September)</li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
		Draft Code Amendment may affect insurance costs for businesses, potentially providing greater certainty of reduced flood impact in future and lower premiums.	Expect an opportunity to provide input into the rules that will impact them when rebuilding their business premises.		<ul style="list-style-type: none"> <li>YourSAy website and social media</li> <li>River Murray Flood Community Newsletter</li> <li>Townhall meeting held by Insurance Council of Australia, 8 May in Adelaide</li> <li>SA Government flood recovery community meeting, 18 April and future dates TBC</li> <li>State Relief and Recovery Infoline</li> <li>Via insurance companies</li> <li>Online open information session</li> <li>Drop-in sessions at Mid Murray Council and recovery centres (dates and locations TBC)</li> <li>Summary document/fact sheet</li> </ul>
<b>Interested South Australians</b>					
Interested South Australians	Medium	<p>Interested in River Murray recovery and building resilience in communities following flooding</p> <p>May enjoy holidays on the river, have family or friends in the region, have an interest in environmental impacts or feel a connection to South Australia's iconic river and river communities.</p> <p>Not directly impacted by draft Code Amendment</p>	<p>Expect to be informed of SA government actions to support river communities to rebuild following the floods.</p> <p>Expect opportunity to give feedback on how communities rebuild based on connection to flood-affected communities.</p>	Consult	<ul style="list-style-type: none"> <li>State-wide and local media</li> <li>River Murray SA Facebook and newsletter</li> <li>PLUS social media</li> <li>YourSAy website and social media</li> <li>sa.gov.au and PlanSA websites</li> <li>FAQs</li> <li>Online open information session</li> </ul>
<b>Media</b>					
<p>State-wide/metro media</p> <ul style="list-style-type: none"> <li>The Advertiser/Sunday Mail</li> <li>InDaily</li> <li>ABC radio and TV</li> </ul>	High/Medium	Interested in information of interest to a state-wide or metro audience regarding flood recovery and building resilience.	Need clear information in a suitable news format regarding the draft Code Amendment, impacts for local community, community engagement details and outcomes to share with communities.	Inform	<ul style="list-style-type: none"> <li>Media releases</li> <li>PlanSA and sa.gov.au website</li> <li>FAQs</li> </ul>
<p>Local media</p> <ul style="list-style-type: none"> <li>Murray Pioneer</li> <li>Murray Valley Standard</li> <li>Southern Argus</li> <li>Victor Harbor Times</li> <li>ABC Riverland</li> <li>Power FM</li> <li>5RM</li> <li>5MU</li> </ul>	High	Interested in important information for local communities regarding flood recovery and building resilience.	Need clear information in a suitable news format regarding the proposed draft Code Amendment, impacts for local community, community engagement details and outcomes to share with communities.	Inform	<ul style="list-style-type: none"> <li>Media releases</li> <li>PlanSA and sa.gov.au website</li> <li>FAQs</li> </ul>

Stakeholder	Level of interest in the project (i.e., high, medium, or low)	Nature of interest in the project and/or the potential impact of the project	Stakeholder needs/expectations for engagement in the project	IAP2 level of engagement (i.e. inform, consult, involve, collaborate)	Engagement need or technique
<ul style="list-style-type: none"> <li>Coast FM</li> <li>Magic FM</li> </ul>					

### Issues, concerns and mitigation

Issue or concern	Mitigation
Introducing more streamlined development approvals and facilitating faster recovery could transfer the pressures of supporting the rebuild onto other industries and services, such as the broader housing, construction and building sector.	Engage with industry leaders to understand concerns, potential issues and opportunities to minimise impacts of rebuild on the industry.
Community expect rebuilding to happen quickly.	Raise awareness of draft Code Amendment process and timeframes in communications. Highlight early commencement has been introduced in response to community need to rebuild as soon as possible.
Requirements to upgrade wastewater treatment systems for properties could require an upgrade to the property, costing \$20-30k, resulting in community concern re cost of rebuilds and ability to rebuild.	Highlight the impacts that unsuitable wastewater treatment systems had on communities and the river's health during the floods and why this is being considered/introduced.
Additional costs of complying with new rules to minimise future impacts of flooding may not be covered or fully covered by insurance policies, impacting people's ability to rebuild, resulting in negative community sentiment or negative media.	Highlight that future costs of recovering from flood events will be reduced by investing in more flood-resilient rebuilding now. Highlight that rebuilding to the new requirements and reducing the impacts of future floods will give insurance companies greater certainty when making business decisions re insuring properties impacted by recent floods.
People currently living in low standard shacks or uninsured homes will need to rebuild to meet new building standards, resulting in some people unable to afford to rebuild their property.	Highlight that future costs of recovering from flood events will be reduced by investing in more flood-resilient rebuilding now. Highlight the risk to personal safety, property and the environment by not rebuilding to the new planning requirements.
Environmental organisations and community concern re amending planning policy requirements for rebuilding dwellings or other structures could have an impact on the environment such as native vegetation, biodiversity, water quality to the River Murray, its estuaries and/or surrounding land	Highlight DEW's input into developing the draft draft Code Amendment to minimise the risk of any impacts on the environment and water quality.
People who are unable to gain development approval to rebuild until the new Draft Code Amendment comes into effect criticise the government for timeframes to finalise the Draft Code Amendment.	Highlight the draft Code Amendment is coming into early commencement due to the urgency of providing certainty for the impacted community.
Community members whose home was not directly impacted by the flood but are adjacent to flooded properties are concerned about impacts of changes to the Code to and future building/planning applications and insurance costs.	Highlight that meeting the new requirements and mitigating the impacts of future floods gives insurance companies greater certainty when making business decisions re insuring properties impacted by recent floods. Highlight work to update mapping to accurately reflect the flood-affected area.
Irrigators and primary producers are concerned regarding the new draft Code Amendment's impacts on rebuilding their irrigation infrastructure.	The draft Code Amendment does not directly affect this development typology.
Community concerns regarding the impacts of lodging a development application based on the draft Code Amendment during the community engagement period, but changes to the final draft Code Amendment means their application doesn't align with the requirements.	Incorporate information in communication materials providing details to address these concerns.

## Planning your engagement approach

Stage	Engagement activity	Engagement level and objective of activity	Stakeholders/target audience	Timing
Pre-initiation	Key stakeholder engagement, including: <ul style="list-style-type: none"> <li>• Round table meetings</li> <li>• Direct meetings</li> <li>• Community flood recovery meetings</li> <li>• Direct emails</li> </ul>	<b>Collaborate, involve and consult</b> Identify issues facing the community and building industry and identify improvements to the planning system that would support communities to rebuild and help mitigate future flood risk to help shape the draft Code Amendment	Flood Recovery Housing Roundtable Councils Building Industry peak bodies Insurance Industry peak bodies State government agencies, including DEW River communities	Feb-April (complete)
Pre-initiation	Community flood newsletter	<b>Inform</b> Raise awareness that PLUS is investigating improvements to the planning system and will prepare a draft Code Amendment	River communities directly impacted by the draft Code Amendment Community in flood-affected area Community interested in River Murray flood recovery and flood resilience	April (complete)
Pre-initiation	SA Government flood recovery community meeting  (Norwood Town Hall and live stream on Mid Murray Council Facebook)	<b>Inform</b> Raise awareness that PLUS is investigating improvements to the planning system and will prepare a draft Code Amendment	Interested and affected community, irrigators and businesses	18 April (complete)
Pre-initiation	Meeting with flood-affected councils	<b>Consult</b> Gain feedback on PLUS flood mapping to ensure realistic on ground	Flood-affected councils	20 April (complete)
Pre-initiation	Insurance Council of Australia Townhall meeting in Adelaide	<b>Inform</b> PLUS to discuss the draft Code Amendment that might be relevant to insurance policy holders and their recovery and rebuilding – event structure: interactive presentations, Q&A and 1:1 insurance community engagements	Shack or business owners and community in flood-affected areas concerned regarding insurance requirements and future impacts of new building rules	8 May (complete)
Pre-initiation	Planning Ahead article	<b>Inform</b> Raise awareness that PLUS is investigating improvements to the planning system and will prepare a draft Code Amendment	Community interested in planning Building industry and planning professionals	9 May (complete)
Pre-initiation	Policy Users Forum PlanSA User Forum	<b>Inform</b> Raise awareness regarding work to prepare a draft Code Amendment, timeframes and that there will be an opportunity to give feedback on the draft	Planning professionals	19 May (complete)
Pre-initiation	Meeting with councils	<b>Consult</b>	Impacted councils	Late May

Stage	Engagement activity	Engagement level and objective of activity	Stakeholders/target audience	Timing
		Gain feedback on proposed draft Code Amendment		
Pre-initiation	Prepare comms materials: <ul style="list-style-type: none"> <li>Media release (if required)</li> <li>sa.gov.au web content</li> <li>PlanSA draft Code Amendment web content</li> <li>Update FAQs</li> <li>Stakeholder email</li> </ul>	<b>Inform</b> Raise awareness that the draft Code Amendment is now being prepared, what the scope is, timeframes including likely early commencement and there will be an opportunity to give feedback on the draft	Interested and affected community and industry	Late May
Initiation announcement	Media release (if required)	<b>Inform</b> Raise awareness that the draft Code Amendment is now being prepared, what the scope is, timeframes including likely early commencement and there will be an opportunity to give feedback on the draft	State and local media Interested and affected community and industry	Late May/early June
Initiation announcement	Website updates: <ul style="list-style-type: none"> <li>PlanSA draft Code Amendment page</li> <li>sa.gov.au content</li> <li>FAQs</li> </ul>	<b>Inform</b> Raise awareness that the draft Code Amendment is now being prepared and there will be an opportunity to give feedback on the draft  Provide details regarding the scope, draft Code Amendment process, likely early commencement and timeframes	Interested and affected community and industry	Late May/early June
Initiation announcement	Stakeholder email with information to share with networks	<b>Inform</b> Raise awareness that the draft Code Amendment is now being prepared, what the scope is, timeframes including likely early commencement and there will be an opportunity to give feedback on the draft	DEW EPA Affected councils	Late May/early June
Pre engagement	Prepare communication materials for draft Code Amendment community engagement and early commencement: <ul style="list-style-type: none"> <li>Media release</li> <li>YourSAy content</li> <li>Community engagement survey</li> <li>PlanSA &amp; sa.gov.au website content</li> <li>FAQ updates</li> </ul>	<b>Inform</b> Raise awareness of draft Code Amendment's early commencement, provide information regarding its content, its purpose, where to find further information and how to give feedback and promote online open info session	All stakeholders and interested or affected community	Early June

Stage	Engagement activity	Engagement level and objective of activity	Stakeholders/target audience	Timing
	<ul style="list-style-type: none"> <li>• Social media posts</li> <li>• Stakeholder emails</li> <li>• Letter for flood-affected property owners</li> <li>• Community Flood Recovery newsletter article</li> <li>• Planning Ahead article</li> <li>• DEW River Murray weekly flow report story</li> <li>• Online open info session presentation</li> <li>• Online industry info session presentation</li> <li>• Summary document</li> </ul>			
Pre-engagement	Create YourSAy community engagement page and survey ready to publish	<b>Consult</b> Provide detailed information regarding the draft Code Amendment and gather feedback from interested and affected community and industry and promote online open info session	Interested and affected community and industry	26 June
Engagement launch	Media release issued by Minister re draft Code Amendment's early commencement and community engagement	<b>Inform</b> Raise awareness of draft Code Amendment's early commencement, its purpose, where to find further information and how to give feedback	State and local media Interested and affected community and industry	27 June
Engagement launch	Direct emails/letters to council CE's, Mayors and Round Table Members	<b>Inform</b> Notify them of draft Code Amendment released for community engagement and how to give feedback, summary of proposed amendment and amendment process, links to draft and where to find more information and requirements to comply.  Promote online and Mid Murray info/drop-in sessions.  Provide links to information and request identified stakeholders to share information with their networks via their channels such as social media, e-news and websites.	Council CEs	27 June
Pre-engagement	Online session for council staff	<b>Inform</b> Provide greater detail regarding draft Code Amendment requirements during the community engagement period, particularly	Council planning staff	28 June

Stage	Engagement activity	Engagement level and objective of activity	Stakeholders/target audience	Timing
		focussing on assessment process, answer questions and promote opportunity to give feedback.		
Pre-engagement	Brief Murraylands and Riverland Landscape Board and Department for Environment and Water	<b>Inform</b> Provide detailed information regarding the draft Code Amendment, timeframes for launch and opportunity to provide feedback	Murraylands and Riverland Landscape Board Impacted councils	28 June
Engagement launch	Website updates live, including: PlanSA: <ul style="list-style-type: none"> <li>• News story</li> <li>• Draft Code Amendments page</li> <li>• FAQs</li> <li>• sa.gov.au content</li> </ul>	<b>Inform</b> Provide detailed information regarding the draft Code Amendment and promote the opportunity to provide feedback via the YourSAy website, promote online and Mid Murray info/drop-in sessions	All interested stakeholders and community	29 June
Engagement launch	YourSAy content to go live, including: <ul style="list-style-type: none"> <li>• survey</li> <li>• summary document</li> </ul>	<b>Consult</b> Provide detailed information regarding the draft Code Amendment and gather feedback from interested and affected community and industry, promote online and Mid Murray info/drop-in sessions	Interested and affected community and industry	29 June
Engagement launch	Direct emails/letters to key stakeholders (Other than council CE's - sent 28 June)	<b>Inform</b> Notify them of draft Code Amendment released for community engagement and how to give feedback, summary of proposed amendment and amendment process, links to draft and where to find more information and requirements to comply.  Promote online and Mid Murray info/drop-in sessions.  Provide links to information and request identified stakeholders to share information with their networks via their channels such as social media, e-news and websites.	Building industry associations Shack owner associations Insurance industry peak bodies Business peak bodies Traditional Owners Primary production and irrigation industry peak bodies Conservation Council SA	29 June
Engagement launch	Letter to flood-affected property owners (proposed rezoning and new TNVs)	<b>Inform</b> Raise awareness of draft Code Amendment's early commencement, its purpose, where to find further information and how to give feedback and promote online and Mid Murray info/drop-in sessions	Directly impacted property owners	29 June
Engagement launch	Social media posts <ul style="list-style-type: none"> <li>• PLUS managed channels</li> <li>• River Murray SA &amp;</li> </ul>	<b>Inform</b> Raise awareness of draft Code Amendment's early commencement, its purpose, where to	Facebook and Twitter: affected and interested community LinkedIn: industry and planning professionals	29 June

Stage	Engagement activity	Engagement level and objective of activity	Stakeholders/target audience	Timing
	<ul style="list-style-type: none"> <li>SA Government Facebook</li> <li>YourSAy channels</li> </ul>	find further information and how to give feedback and promote online and Mid Murray info/drop-in sessions		
Engagement launch	Community Flood Newsletter story	<b>Inform</b> Raise awareness of draft Code Amendment's early commencement, its purpose, where to find further information and how to give feedback and promote online and Mid Murray info/drop-in sessions	River communities directly impacted by the draft Code Amendment Community in flood-affected area Community interested in River Murray flood recovery and flood resilience	Submit 29 June for publishing 30 June
Engagement launch	DEW River Murray weekly flow report and newsletter	<b>Inform</b> Raise awareness of draft Code Amendment's early commencement, its purpose, where to find further information and how to give feedback and promote online and Mid Murray info/drop-in sessions	Irrigators and irrigation peak bodies Shack owners River communities Impacted caravan park owners	Submit 29 June for publishing 30 June
Engagement launch	Provide detailed information to Recovery Centres and State Relief and Recovery Infoline  Provide hard copies of factsheets to Recovery Centres, and FAQs if requested	<b>Inform</b> Ensure staff have the information they need to answer community questions and help raise awareness of draft Code Amendment's early commencement, its purpose, where to find further information and how to give feedback and promote online and Mid Murray info/drop-in sessions	River communities, irrigators and businesses directly impacted by the draft Code Amendment Community in flood-affected area	29 June
Engagement launch	River Murray SA newsletter	<b>Inform</b> Raise awareness of draft Code Amendment's early commencement, its purpose, where to find further information and how to give feedback and promote online and Mid Murray info/drop-in sessions	Irrigators and irrigation peak bodies Shack owners River communities Impacted caravan park owners Community interested in government actions affecting the River Murray	Submit 29 June for publishing next edition (monthly)
Engagement launch/engagement	Planning Ahead article	<b>Inform</b> Raise awareness of draft Code Amendment's early commencement, its purpose, where to find further information and how to give feedback  Promote drop-in day/s at Mid Murray Council office	Community interested in planning Building industry and planning professionals	30 June
Engagement launch	Online information session for State Agencies	<b>Inform</b> Raise awareness of draft Code Amendment's early commencement, its purpose, where to find further information and how to give feedback	Affected state agencies	3 July

Stage	Engagement activity	Engagement level and objective of activity	Stakeholders/target audience	Timing
Engagement	Prepare additional comms materials to promote Mannum and Morgan and online sessions: <ul style="list-style-type: none"> <li>Local media release</li> <li>Social media</li> <li>River Murray Weekly flow report</li> </ul> To also be shared via council channels	<b>Inform</b> Promote additional drop-in days in August if identified as needed (locations and dates TBC)  Reminder of opportunity to provide feedback on draft Code Amendment	Interested and affected community, irrigators and businesses Community, irrigators and business owners in flood-affected area	Early July
Engagement	Local media release	<b>Inform</b> Promote drop-in day/s at Mid Murray Council office (and any other sessions identified as needed)  Reminder of opportunity to provide feedback on draft Code Amendment	Local media Mid Murray Council community, irrigators and business owners in flood-affected area	5 July
Engagement	Newsletter articles: <ul style="list-style-type: none"> <li>Community Flood Recovery newsletter</li> <li>DEW River Murray weekly flow report</li> </ul>	<b>Inform</b> Reminder of opportunity to provide feedback on draft Code Amendment  Promote drop-in day/s at Mid Murray Council office (and any other sessions requested by peak bodies)	River communities directly impacted by the draft Code Amendment Community in flood-affected area Community interested in River Murray flood recovery and flood resilience	7 July (submit 5 July)
Engagement	Social media posts re Mannum sessions: <ul style="list-style-type: none"> <li>PLUS managed channels</li> <li>River Murray SA &amp;</li> <li>SA Government Facebook</li> </ul>	<b>Inform</b> Reminder of opportunity to provide feedback on draft Code Amendment  Promote drop-in day/s at Mid Murray Council office (and any other sessions requested by peak bodies)	Facebook and Twitter: affected and interested community LinkedIn: industry and planning professionals  Mid Murray community in flood-affected area	10 July
Engagement	Presentation/discussion at Minister's Liaison Group	<b>Inform</b> Provide detailed information regarding draft Code Amendment, answer questions, encourage sharing information with networks and encourage feedback	Minister's Liaison Group	12 July
Engagement	Drop-in session and community information session at Mid Murray Council office in Morgan	<b>Consult</b> Provide information to community and council staff, answer questions and gather feedback  Build relationships with Mid Murray Council staff and community most impacted by draft Code Amendment	Mid Murray Council staff based in Morgan Mid Murray Council community and businesses in flood-affected area around Morgan	12 July

Stage	Engagement activity	Engagement level and objective of activity	Stakeholders/target audience	Timing
Engagement	Drop-in session and community information session at Mid Murray Council office in Mannum	<b>Consult</b> Provide information to community and council staff, answer questions and gather feedback  Build relationships with Mid Murray Council staff and community most impacted by draft Code Amendment	Mid Murray Council staff based in Mannum Mid Murray Council community and businesses in flood-affected area around Mannum	13 July
Engagement	Social media posts re online session: <ul style="list-style-type: none"> <li>PLUS managed channels</li> <li>River Murray SA &amp;</li> <li>SA Government Facebook</li> </ul>	<b>Inform</b> Reminder of opportunity to provide feedback on draft Code Amendment  Promote online info session	Facebook and Twitter: affected and interested community LinkedIn: industry and planning professionals  Mid Murray community in flood-affected area	14 July
Engagement	Online open information session	<b>Inform</b> Provide greater detail regarding draft Code Amendment requirements during the community engagement period, answer questions and promote opportunity to give feedback. Gather any feedback provided.	Interested and affected community and businesses	18 July
Engagement	Planning Ahead article	<b>Inform</b> Edition focus is expected to be climate action – link draft Code Amendment with climate resilience.  Reminder of community engagement closing date on draft Code Amendment.  Promote additional drop-in sessions if required.	Community interested in planning Building industry and planning professionals	Late July
Engagement	Prepare comms materials for final submissions reminder and promote any further drop-in sessions – considering Loxton, Morgan, Mannum and Murray Bridge: <ul style="list-style-type: none"> <li>Media release</li> <li>PlanSA news story</li> <li>Social media posts</li> <li>Newsletter article</li> <li>Stakeholder email</li> </ul>	<b>Inform</b> Reminder of community engagement closing date on draft Code Amendment	All interested and affected stakeholders and community	Late July (Timing and number of drop-in sessions at each location to be flexible, guided by council advice and event registrations)
Engagement	Media release	<b>Inform</b>	Local and state-wide media (primarily targeting local media) Affected and interested community and industry	Early August

Stage	Engagement activity	Engagement level and objective of activity	Stakeholders/target audience	Timing
		Reminder of community engagement closing date on draft Code Amendment and promote drop in sessions		
Engagement	Plan SA news story (based on media release content)	<b>Inform</b> Reminder of community engagement closing date on draft Code Amendment and promote drop in sessions	All interested stakeholders and community	Early August
Engagement	Social media posts linking to PlanSA news story: <ul style="list-style-type: none"> <li>PLUS managed channels</li> <li>River Murray SA &amp; SA Government Facebook</li> <li>YourSAy channels</li> </ul>	<b>Inform</b> Reminder of community engagement closing date on draft Code Amendment,  Promote additional drop-in sessions if required.	Facebook and Twitter: affected and interested community LinkedIn: industry and planning professionals	Early August
Engagement	Community Flood Recovery newsletter (based on media release content)	<b>Inform</b> Reminder of community engagement closing date on draft Code Amendment.  Promote additional drop-in sessions if required.)	River communities directly impacted by the draft Code Amendment Community in flood-affected area Community interested in River Murray flood recovery and flood resilience	Early August
Engagement	DEW River Murray weekly flow report newsletter (based on media release content)	<b>Inform</b> Reminder of community engagement closing date on draft Code Amendment.  Promote additional drop-in sessions if required.	Irrigators and irrigation peak bodies Shack owners River communities Impacted caravan park owners	Early August
Engagement	Stakeholder email with links to Plan SA news story and social media posts share with networks	<b>Inform</b> Reminder of community engagement closing date on draft Code Amendment.  Promote additional drop-in sessions if required.	Flood Construction Round Table members Councils Insurance industry peak bodies Building industry peak bodies Irrigation industry peak bodies Business peak bodies	Early August
Engagement	Potential drop-in sessions with staff working from Loxton and Morgan council offices (TBC)	<b>Consult</b> Provide information to community and council staff, answer questions and gather feedback  Build relationships with Mid Murray Council staff and community impacted by draft Code Amendment	Mid Murray Council staff based in Morgan Mid Murray Council community and businesses in flood-affected area around Morgan District Council of Loxton Waikerie staff Community and businesses in flood-affected area around the Riverland	Early-mid August (2 days) (Timing and number of drop-in sessions at each location to be flexible, guided by council advice and event registrations)

Stage	Engagement activity	Engagement level and objective of activity	Stakeholders/target audience	Timing
Engagement	Potential drop-in session with staff working from recovery centre at Murray Bridge (TBC)	<b>Consult</b> Provide information to community and recovery centre staff, answer questions and gather feedback  Build relationships with recovery centre staff and community impacted by draft Code Amendment	City of Murray Bridge staff Community and businesses in flood-affected area around Murray Bridge and lower Murray	Early-mid August (1 day) (Timing and number of drop-in sessions at each location to be flexible, guided by council advice and event registrations)
Engagement	Potential drop-in session with staff working from Mid Murray Council office in Mannum (TBC)	<b>Consult</b> Provide information to community and council staff, answer questions and gather feedback  Build relationships with Mid Murray Council staff and community most impacted by draft Code Amendment	Mid Murray Council staff based in Morgan Mid Murray Council community and businesses in flood-affected area around Morgan	Early-mid August (1 day) (Timing and number of drop-in sessions at each location to be flexible, guided by council advice and event registrations)
Engagement	Social media posts: <ul style="list-style-type: none"> <li>River Murray SA</li> <li>PLUS channels</li> </ul>	<b>Inform</b> Reminder of community engagement closing date and final chance to provide feedback	All affected and interested stakeholders and community	21 August
Community engagement closed and finalise the draft Code Amendment	Prepare comms materials to notify engagement is closed: <ul style="list-style-type: none"> <li>Website updates</li> <li>Social media</li> <li>Planning Ahead</li> </ul> Prepare email to key stakeholders only for final feedback Prepare evaluation survey for feedback on engagement process	<b>Inform</b> Notify that community engagement is closed and next steps in finalising the draft Code Amendment	All affected and interested stakeholders and community	20 August
Community engagement closed	Update website content: <ul style="list-style-type: none"> <li>PlanSA (incl news story)</li> <li>sa.gov.au</li> <li>YourSAy (include link to evaluation survey)</li> </ul>	<b>Inform</b> Notify that community engagement is closed and next steps in finalising the draft Code Amendment	All affected and interested stakeholders and community	25 August, 5pm
Community engagement closed	Social media posts linking to PlanSA news story: <ul style="list-style-type: none"> <li>PLUS managed channels</li> <li>River Murray SA &amp;</li> <li>SA Government Facebook</li> </ul>	<b>Inform</b> Notify that community engagement is closed and next steps in finalising the draft Code Amendment	Facebook and Twitter: affected and interested community LinkedIn: industry and planning professionals	25 August, 6:30 pm
Community engagement closed	Planning Ahead article	<b>Inform</b> Edition focus likely to be community engagement.	Community interested in planning Building industry and planning professionals	29/30 August

Stage	Engagement activity	Engagement level and objective of activity	Stakeholders/target audience	Timing
		Notify that community engagement is closed and next steps in finalising the draft Code Amendment		
Finalise draft Code Amendment & evaluation	Direct email to key stakeholders	<p><b>Consult</b> Provide copy of draft Code Amendment with updates based on community engagement feedback for final feedback</p> <p>Ask for feedback on community engagement process for community engagement report evaluation</p>	Only key stakeholders/peak bodies that are directly and significantly impacted by draft Code Amendment and not represented on Flood Construction Round Table	September
Closing the loop & evaluation	Prepare engagement report	<p><b>Inform</b> Details of engagement, how engagement met this plan and why any variations, summary of feedback and outcome, proposed changes as a result of feedback, if new information that was unavailable during community engagement was considered, evaluation of engagement process</p> <p>Meet statutory requirement to publish community engagement report</p>	All key stakeholders Community engagement participants All affected and interested industry and community	September
Closing the loop	Update summary document/fact sheets and FAQs for Riverland Field Days and print hard copies	<p><b>Inform</b> Provide latest information in an easily understood format with links to further information and timelines regarding Draft Code Amendment</p>	River Murray community and irrigators affected by or with an interest in the draft Code Amendment	Early September
Closing the loop	<p>Prepare communication materials for draft Code Amendment adoption:</p> <ul style="list-style-type: none"> <li>• Media release</li> <li>• Summary document</li> <li>• YourSAy update</li> <li>• PlanSA &amp; sa.gov.au website updates</li> <li>• FAQ updates</li> <li>• Social media posts</li> <li>• Stakeholder emails</li> <li>• Community Flood Recovery newsletter article</li> <li>• Planning Ahead article</li> <li>• DEW River Murray weekly flow report and River Murray SA story</li> </ul>	<p><b>Inform</b> Raise awareness that the final draft Code Amendment was adopted, how to comply and share community engagement outcomes/report</p>	All stakeholders and interested or affected community	September

Stage	Engagement activity	Engagement level and objective of activity	Stakeholders/target audience	Timing
Closing the loop	Riverland Field Days – hard copy summary document/fact sheets and FAQs at SA Government stand	<b>Inform</b> Provide latest information and timelines regarding draft Code Amendment	River Murray community and irrigators affected by or with an interest in the draft Code Amendment	15-16 September
Finalise draft Code Amendment & evaluation	Presentation/discussion at Flood Recovery Housing Round Table meeting	<b>Consult</b> Present draft Code Amendment with updates based on community engagement feedback for final feedback  Ask for feedback on community engagement process for community engagement report evaluation	Flood Recovery Housing Round Table members	September/October (date TBC)
Closing the loop & promoting Code Amendment	Media release	<b>Inform</b> Raise awareness that the final Code Amendment was adopted, how to comply and share community engagement outcomes/report	Local and state-wide media Affected and interested stakeholders and community	October  Within 5 business days of Code Amendment adoption
Closing the loop & promoting Code Amendment	Plan SA news story (based on media release content)	<b>Inform</b> Raise awareness that the final version of the Code Amendment was adopted, how to comply and share community engagement outcomes/report	Affected and interested stakeholders and community	October  Within 5 business days of Code Amendment adoption
Closing the loop & promoting Code Amendment	Summary document (update document prepared for Riverland Field Day)	<b>Inform</b> Provide easily understood summary of Draft Code Amendment	Affected and interested stakeholders and community who want an easily understood overview of the Draft Code Amendment	October  Within 5 business days of draft Code Amendment approval
Closing the loop & promoting Code Amendment	Update website content: <ul style="list-style-type: none"> <li>PlanSA (incl FAQs and publishing engagement report)</li> <li>Sa.gov.au</li> <li>YourSAy</li> </ul>	<b>Inform</b> Raise awareness that the final Draft Code Amendment was adopted, how to comply and share community engagement outcomes/report  Meet statutory requirement to publish community engagement report	All affected and interested stakeholders and community	October  Within 5 business days of Draft Code Amendment approval
Closing the loop & promoting Code Amendment	Stakeholder email with information to share with networks	<b>Inform</b> Raise awareness that the final Code Amendment was adopted, how to comply and share community engagement outcomes/report  Offer meeting to explain details of Code Amendment and how impacts stakeholder if requested	SA Government agencies Councils Insurance industry peak bodies Building industry peak bodies Irrigation industry peak bodies Business peak bodies Environmental peak bodies	October  Within 5 business days of Draft Code Amendment approval

Stage	Engagement activity	Engagement level and objective of activity	Stakeholders/target audience	Timing
Closing the loop & promoting Code Amendment	Social media posts linking to PlanSA news story: <ul style="list-style-type: none"> <li>PLUS managed channels</li> <li>River Murray SA &amp; SA Government Facebook</li> <li>YourSAy channels</li> </ul>	<b>Inform</b> Raise awareness that the final Code Amendment was adopted, how to comply and share community engagement outcomes/report	Facebook and Twitter: affected and interested community LinkedIn: industry and planning professionals	October  Within 5 business days of Draft Code Amendment approval
Closing the loop & promoting Code Amendment	Provide updated information to Recovery Centres and State Relief and Recovery Infoline  Provide hard copies of summary doc to Recovery Centres, and FAQs if requested  Depending on impacts to irrigators, provide information to DEW/Landscape Board office in Berri	<b>Inform</b> Ensure staff have the information they need to answer community questions and help raise awareness of the final Code Amendment, how to comply, where to find further information and community engagement outcomes/report	River communities, irrigators and businesses directly impacted by the Code Amendment Community in flood-affected area	October  Within 5 business days of Draft Code Amendment approval
Closing the loop & promoting Code Amendment	Community Flood Recovery newsletter	<b>Inform</b> Raise awareness that the final Code Amendment was adopted, how to comply and share community engagement outcomes/report	River communities directly impacted by the Draft Code Amendment Community in flood-affected area Community interested in River Murray flood recovery and flood resilience	October
Closing the loop & promoting Code Amendment	DEW River Murray weekly flow report newsletter and River Murray SA newsletter	<b>Inform</b> Raise awareness that the final Code Amendment was adopted, how to comply and share community engagement outcomes/report	Irrigators and irrigation peak bodies Shack owners River communities Impacted caravan park owners	October
Closing the loop & promoting Code Amendment	Planning Ahead article	<b>Inform</b> Raise awareness that the final Code Amendment was adopted, how to comply and share community engagement outcomes/report	Community interested in planning Building industry and planning professionals	17 October
Closing the loop & promoting Code Amendment	Policy Users Forum PlanSA User Forum	<b>Inform</b> Provide details of final Code Amendment, share community engagement outcomes/report and answer questions	Planning professionals	October (next date after Draft Code Amendment adopted)
Closing the loop & promoting Code Amendment	Flood Recovery Housing Round Table meeting	<b>Inform</b> Provide details of final Code Amendment, share community engagement outcomes/report and answer questions	Flood Recovery Housing Round Table members	Early December (TBC)

## Evaluation

Engagement Objective	Measure	Tool
Inform stakeholders and community of the draft Code Amendment to support flood-resilient redevelopment in flood-affected communities and benefits of the proposed changes	<p>Number of visits to relevant webpages</p> <p>Social media post reach</p> <p>Media coverage</p> <p>Newsletter reach</p> <p>Number of attendees at events/meetings</p>	<p>Google analytics</p> <p>Social media site analytics</p> <p>Daily media monitoring</p> <p>Campaign Monitor analytics</p> <p>Attendance records at events/meetings</p>
Inform stakeholders and affected and interested community of the draft Code Amendment process, timeframes and opportunity to provide feedback on the changes	<p>Number of visits to relevant webpages</p> <p>Social media post reach</p> <p>Media coverage</p> <p>Newsletter reach</p> <p>Number of attendees at events/meetings</p> <p>Representation of stakeholder and community segments across feedback received</p> <p>Number of responses to community engagement</p>	<p>Google analytics</p> <p>Social media site analytics</p> <p>Daily media monitoring</p> <p>Campaign Monitor analytics</p> <p>Attendance records at events/meetings</p> <p>Engagement report outlining what we heard and how stakeholder input was considered</p>
Provide timely and relevant information to support stakeholders and impacted community to understand and meet the requirements of the draft Code Amendment	Stakeholder and community feedback on their level of satisfaction	Include opportunity to provide feedback on engagement process via survey as part of closing the loop communications.
Ensure all stakeholders and affected and interested community have the opportunity to contribute their feedback on the draft Code Amendment	Representation of stakeholder and community segments across feedback received	Engagement report outlining what we heard and how stakeholder input was considered
Ensure all stakeholders and affected and interested community members have the information they need to provide relevant and meaningful feedback for consideration on the draft Code Amendment	<p>% of stakeholder feedback that was relevant and constructive for consideration in developing the structure plan</p> <p>Stakeholders felt they were able to access all the information they needed to meaningfully contribute</p> <p>Stakeholders understood how their views were considered, the reasons for the</p>	<p>Discussions with key stakeholders and peak bodies</p> <p>Include opportunity to provide feedback on engagement process via survey as part of closing the loop communications.</p>

	outcomes and the final decision that was made.	
Gain relevant and meaningful input from stakeholders and community that contributes to finalising the draft River Murray Flood Resilience draft Code Amendment	A draft Code Amendment that improves flood resilience for River Murray communities is developed, which reflects contributions from key stakeholders and community gathered through the engagement process	Engagement report outlining what we heard and how stakeholder and community input was considered.
Inform stakeholders and community of the draft Code Amendment, engagement outcomes, the benefits of the changes and how to meet the requirements	Number of visits to relevant webpages Social media post reach Media coverage Newsletter reach	Google analytics Social media site analytics Daily media monitoring Campaign Monitor analytics
Evaluation of engagement process in-line with engagement charter principles: <ul style="list-style-type: none"> <li>Engagement is genuine</li> <li>Engagement is inclusive and respectful</li> <li>Engagement is fit for purpose</li> <li>Engagement is informed and transparent</li> <li>Engagement processes are reviewed and improved</li> </ul>	Direct feedback from stakeholders as to whether they felt: <ul style="list-style-type: none"> <li>engagement was genuine</li> <li>engagement was inclusive and respectful</li> <li>engagement was fit for purpose</li> <li>engagement was informed and transparent</li> </ul> Other measures included in measures for achieving the above project engagement objectives.	Discussions with key stakeholders.  Include opportunity to provide feedback on engagement process via a survey as part of closing the loop communications.  Engagement report outlining what we heard and how stakeholder input was considered.