
From: Steiner, Brett [mailto:]
Sent: Wednesday, 17 October 2018 2:48 PM
To: Victory, Tom (DPTI)
Subject: Feedback - Discussion Paper - Performance Indicators - Planning Reform

Hi Tom,

I don't have too much feedback on the performance indicators discussion paper. It will be great that Council's won't have to manually report and that the e-planning solution will deliver this.

Key things for me are –

- Making sure you can cross-cut / cross-analyse data to consider key barriers in terms of policies and pathways – i.e. are there development types, zones, locations, scenarios where applications are often refused or have long assessment times? This info will be valuable to flag issues and investigate areas / topics for policy responses.
- The indicators focus on process rather than outcomes. Consider how the system can provide lead and lag indicators that measure the outcomes of the planning system and whether policy is effective in delivering the SPPs and 30 year plan targets. E.g. in relation to tree canopy cover could the system identify number of new trees planted as part of DA's as a lead indicator, with canopy mapping every 5 or so years as a lag indicator?
- Often indicators around process / outputs are popular as they are easy to collect, however working out how to measuring outcomes will ultimately be more valuable for considering whether the planning system is effective in achieving SA Gov.'s vision for cities and regions. I.e. the goal of the planning system isn't to move paper (or electronic files) through a bureaucracy quickly but deliver liveable / sustainable places – this is ultimately what we should measure in terms of 'performance'.

I also acknowledge that you indicate in the paper that measures for the 'targets' will be developed and indicate that the system indicators are more time critical for e-planning etc. I thought I would reinforce this point in any case as I think it's pretty critical and something that we haven't really nailed previously.

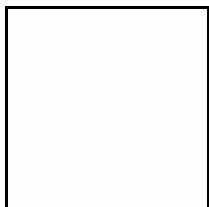
Feel free to give me a call if you have any questions.

Brett

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