17 October 2018

DPTI Planning Engagement
Department Planning, Transport and Infrastructure
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Dear DPTI Planning Engagement

Performance Indicators Discussion Paper

The *Performance Indicators Discussion Paper* released by the State Planning commission is a valuable re-examination of the required collection, collation and examination of information pertinent to the performance and outcomes of the development management system.

The planning system processes and policy, and new *Planning and Design Code,* will have a significant affect upon the efficiency and quality of development. It is important the operations and outcomes be closely monitored and the issues and trends responded to with process and/or policy improvements, to close the loop.

To address the range of issues and provide structure to the submission, the suggested Discussion Points in the Paper have been principally followed.

DP 1 – Are the System Indicators collected now useful?

The system indicators simply measure the throughputs, outputs and efficiency of the development application process and have limited use.

While this has validity for process, there should be a focus on monitoring the nature and quality of the outcomes, particularly given the measures of strategic targets and enhanced role of quality design in the new planning framework.

Aiming to narrow the distance between the best quality design and the poorest is of vital importance, and needs measuring, audit of outcomes and policy adjustment and improvement.

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DP 2 – Is the information in the annual report released by the Planning Minister useful? How could it be improved?

It is typically little utilised given high level, process focused and not able to be interactively interrogated.

DP 3 – What examples of interstate planning system performance indicators do you think could effectively be used in South Australia?

Examples are also processed focussed and lacking development outcomes information and value.

DP 4 - Do you have suggestions for other things that are done well interstate in collecting and evaluating information about the planning system that could be introduced to the South Australian system?

On-line and interactive with ability to tailor interrogation to suit needs.

DP 5 – What parts of the existing system indicators program should be carried over into the new scheme?

The existing system indicators measuring performance against statutory timeframes, including stop periods, are a valid indicator of efficiency of the process. The e-Planning portal should allow ready and accurate collection of key data from applications, procedural and development nature.

DP 6 – What are some important types of data or statistics that you think should be collected in the new planning system?

The e-Planning on-line lodgement and assessment will allow ready input, collection, collation and interrogation of key data, and should include development nature and outcomes, with the interactive mapping tools able to enhance value of data, such as:

- How long applicants take to respond to requests for information;
- Quality of information and plans provided;
- Zone and key policy criteria;
- Heritage Place or other particular designation;
- State Planning Commission Performance, including pre-lodgement processes;
- Land division and community titles net allotment change (existing and proposed) type/use, size and dimensions (frontage and depth);
- Dwelling number change (existing and proposed), type, floor area, height and density;
- Commercial use/class type, floor area, height and vehicle parking number;

- ▪ Application status, lodged, completed, lapsed or developed; viz filtering to illustrate trends, potential versus actual etc;
- ▪ Link with spatial layer, eg ATLAS, for display and interrogation graphically.

DP 7 – Do you have ideas about other ways in which data on activities in the planning system could be collected and evaluated?

The e-Planning portal will allow ready capture of key DA data at the source.

DP 8 – Do you have a preference for how the State Government reports on and presents data and statistics about the planning system?

Strong visual presentation with collated data and detailed breakdowns behind.

Able to be interrogated and aggregated to suit issues, scale and level of information required.

DP 9 – What are some alternative ways to present data and statistics?

Tables, graphs and charts, with collated and raw data behind.

Link with spatial layer, eg ATLAS, for display and interrogation graphically and spatially.

It is trusted this feedback assists with the Committee's Inquiry into Heritage and recommendations for the ongoing status and reforms in heritage and character management.

Should you have any questions please contact David Brown, Principal Policy Planner, on ▮▮▮▮▮▮▮▮▮▮▮▮ or ▮▮▮▮▮▮▮.

Yours faithfully

Peter Tsokas
<u>CHIEF EXECUTIVE OFFICER</u>